

Booking Confirmation - Terms and Conditions

BOOKING NAME					
EVENT TYPE/NAME					
VENUE ADDRESS					
DATE OF EVENT		TIME		DURATION	
MOBILE NUMBER		EMAIL			
PARTY PACKAGE	<input type="checkbox"/> Laser Lite Package (1hr, 10-players) <input type="checkbox"/> Ultimate Beam Experience (2hrs, 16-players)				

I, _____ agree to the terms outlined below:

1. Venue Requirements

- The ideal playing area required is **25m x 25m**, and the equipment is suitable for both indoor and outdoor use.
- If the event is held at night, the customer must provide adequate lighting for setup, gameplay, and pack-down.

2. Player Indemnity

- All participants must sign the **Player Indemnity Form** before playing. For participants under 18 years old, a parent or legal guardian must sign the Player Indemnity form.
- The signed forms must be submitted to the Games Marshall prior to the start of gameplay.
- We recommend sending copies of the Indemnity Form along with the invitations – these can be provided in both electronic and hard copy format.

3. Payments & Cancellations

- Payment must be made in full **two weeks before the event**. We can accept either bank deposit or card payments.
- A **50% deposit is required at the time of booking**.
- Party bookings can be cancelled or rescheduled at no cost if notice is given **at least seven days before the event**. If cancellation is within seven days, the **50% deposit is forfeited**.
- Cancellations made within **48 hours of the booking date** will incur the **full payment**.

4. Travel & Pricing

- Standard pricing applies to events within **20km of Mudgee town centre**. Additional travel fees apply for areas beyond the 20km limit.

5. Rules & Safety

- All players must abide by the rules as explained by the Games Marshall on the event day (see Rules & Guidelines).
- The party host is responsible for ensuring the playing area is safe for participants and spectators. This includes:
 - Removing or securing tripping hazards, debris, toys, and sharp obstacles.
 - Ensuring the area is free from swimming pools unless secured by appropriate, locked fencing.
 - Roping off areas near significant drops.
 - Keeping family pets away from the playing area.
- Unruly behaviour will result in players being removed from the field to ensure the safety of all participants.

6. Council Approvals

- The customer is responsible for obtaining necessary approvals from local councils when utilizing public spaces.
- Any applicable fees must be arranged and paid by the customer.
- A copy of approval letters or permits must be provided to HyperBeam Pty Ltd before the event.
- Failure to obtain council approval will not result in a refund. HyperBeam Pty Ltd will provide a copy of its **\$20 million Public Liability Insurance Certificate** if required.

7. Supervision and Staffing

- All activities are fully supervised and operated by trained staff.
- Our head Games Marshall is certified in **first aid** and all staff have completed **working with children checks**.
- HyperBeam Pty Ltd does not offer "dry hire." Staff will manage setup, operation, and pack-down.

8. Weather Policies

- HyperBeam Pty Ltd will honour scheduled bookings regardless of weather conditions. However, on the event day, heavy rain may lead to short breaks or rescheduling if deemed necessary.
- If adverse weather is forecasted, rescheduling may be discussed and arranged based on availability.
- We recommend having wet-weather back up plan on hand and can assist with suggested venues.

9. Changes to Bookings

- Changes to the day or time of an event are permitted at no cost if requested **at least seven days before the event**.
- Changes made within seven days may incur a **50% fee**.

10. Photography & Media Use

- Photographs taken at events may be used on the HyperBeam **website** and **social media platforms** (e.g., Facebook, Instagram, TikTok & YouTube).
- Consent for using photographs is included in the terms. If you wish to withdraw consent or have specific images removed, please contact us.

11. Acknowledgment of Risks

- All participants, and parents/guardians of participants under 18, acknowledge and agree to play at their own risk.
- Participation in mobile laser tag is a recreational activity that may involve physical risks. You acknowledge these risks are inherent to the activity.

12. Arrival & Setup

- HyperBeam Pty Ltd staff will arrive **one hour before the event** for setup. The customer must arrange for someone to meet the staff upon arrival to avoid delays.

Declaration and Signature

By signing, I understand that participating in this activity may result in personal injury or death, and I waive my right to hold HyperBeam Pty Ltd liable for such incidents not caused by their negligence.

Name

Signature

Date