

SAVE ON EVERYTHING YOUR PET NEEDS



TOTAL PET PLAN
provided by Pet Benefit Solutions

PETplus™

DISCOUNTED
PET PRODUCTS,
PRESCRIPTIONS &
PREVENTATIVES



MEDS,
FOOD,
& TOYS

VET VISITS

Pet Assure®

VETERINARY
DISCOUNT
PLAN



whisker Docs®

24/7 PET
HELP LINE



QUESTIONS
ABOUT
YOUR PET'S
HEALTH

IF YOUR
PET GOES
MISSING

THE
PetTag

24/7 LOST PET
RECOVERY
SERVICE



Visit petbenefits.com/land/swickardautomotive to learn more and how to enroll!

Swickard Automotive

is offering pet benefits to employees at exclusive group rates!

Enroll in the Total Pet Plan and receive access to all of the benefits below.



Discounted Pet Products, Prescriptions and Preventatives

- Receive members-only pricing (up to 50% off) on products you're already buying
- Includes prescriptions, preventatives, food, toys, treats and more
- Shipping is always free and same-day pickup is available for most human-grade prescriptions

View available products and pricing at petplusbenefit.com.



Veterinary Discount Plan

- Save 25% on all of your pet's in-house medical services at participating vets
- No exclusions due to age, health, pre-existing conditions or type of pet
- Instant savings, no claim forms or waiting for reimbursements

Visit petbenefits.com/search to locate a participating vet.



24/7 Pet Help Line

- Access real-time support, even when your vet's office is closed
- Call, chat or e-mail a US-based veterinary expert 24 hours a day
- Unlimited support on your pet's health, wellness, behavior and more



Lost Pet Recovery Service

- Increase the chances of your cat or dog returning home safe and sound
- Durable tag can be scanned from any smart phone to access your contact information
- Instantly update contact information online, even after your pet goes missing

\$5.88/pay period for one pet or \$9.25/pay period for a family plan

Once your enrollment is processed, you'll receive an e-mail with information on how to access your benefits at www.petbenefits.com



John K. Swickard

SWICKARD AUTO GROUP



TOTAL PET PLAN

Frequently Asked Questions

What is Total Pet?

The Total Pet Plan brings the best brands in pet care together to create a package that covers everything your pets need. Receive benefits from **PetPlus**, **Pet Assure**, **whiskerDocs**, and **ThePetTag** at one low payroll deduct rate.

What does Total Pet cover?

As a Total Pet Plan member, you'll receive:

- PetPlus: Up to 50% off on brand-name prescriptions and products
- Pet Assure: 25% discount on in-house veterinary care at participating vets
- whiskerDocs: Unlimited access to a 24/7 pet help line
- ThePetTag: Lost pet recovery ID tags

Which pets can I enroll?

You can enroll any dog and cat in the Total Pet Plan. There are no restrictions due to age, breed or health of your pet. Pet Assure veterinary discounts also cover exotic pets.

How do I access my Total Pet benefits?

Log in to your account at www.petbenefits.com to access all of your plan benefits.

Is this insurance?

No, with the Total Pet Plan you receive instant savings and pet care needs without any paperwork.

Are there any additional fees?

No, your membership cost gives you access to all of your benefits without any additional fees.

Are there usage limitations?

No, all benefits have unlimited usage for the pets enrolled.

What happens to my membership if I'm no longer eligible for benefits?

Members who are no longer payroll deduct eligible or are leaving the company can port coverage at the same group rate within 28 days of termination.

PetPlus



What is PetPlus?

With PetPlus, you receive members-only pricing on all orders from PetCareRx, one of the largest online pet pharmacies. Save up to 50% on everything your cat or dog needs! All orders ship free, and most prescriptions are available for same-day pickup from over 60,000 Caremark pharmacies nationwide.

How do I access my PetPlus account after enrolling?

After you enroll, you will receive instructions via mail and email on how to activate your online account. You can start shopping online or on the PetPlus app as soon as you activate your account.

How do I order pickup or delivery medications?

Shop online using your PetPlus membership at [PetCareRx.com](https://www.petcareRx.com). Search for the medication that you want to purchase and select the dosage. If the medication is available for in-store pickup, it will be displayed on the product page. At checkout, you can select either free delivery or in-store pickup (if available).

Who dispenses medications ordered online?

PetPlus is not a pharmacy. PetPlus partners with National Association of Boards of Pharmacy (NABP) accredited pharmacies such as CVS, Walgreens, Rite Aid and PetCareRx to fulfill your pet prescriptions. Orders dispensed through online mail-order will be directed to PetCareRx, and those through in-store pickup will be dispensed at the local Caremark network pharmacy of your choice.

How do I pick up my pet's prescription at a pharmacy?

After making a purchase for in-store pickup at [PetCareRx.com](https://www.petcareRx.com), you will need to bring both your pet's prescription and your PetPlus card to the pharmacy at which you are picking up your order. Inform the pharmacist that you are picking up a prescription for your pet and have a pet prescription benefits card. You should NOT be charged at the pharmacy for your purchase. Within 2 days of your pickup, your PetPlus account will be charged for the purchase of the cat or dog medications you ordered.

When do I receive my PetPlus card?

Your PetPlus card is available as soon as you activate your account at [PetPlus.com](https://www.petplus.com) or in the PetPlus app. You can either print out your card at home or show it to the pharmacy right from your mobile device.

Pet Assure



What is Pet Assure?

Pet Assure is a veterinary discount plan that has been providing pet owners with affordable, high-quality veterinary care since 1995. With Pet Assure, you will save 25% on all in-house medical services at participating veterinarians in all 50 states.

How do I use Pet Assure?

You will receive your Pet Assure membership card in the mail. When you visit a participating veterinarian, present your Pet Assure card at checkout, and the veterinary staff will apply a 25% discount to all in-house medical services. There is no paperwork or forms to fill out. You can use your savings immediately upon enrollment in the program.

What procedures are discounted?

Participating veterinarians discount all in-house medical services. This includes the office visit, vaccinations, surgery, dental cleaning, spay and neuter surgery, x-rays and any other procedures the vet performs. Even procedures related to pre-existing conditions are discounted.

Are there any exclusions?

No, there are absolutely no exclusions. All in-house medical services are covered, including wellness, sick and emergency care. You can enroll any type of pet, regardless of type, breed, age or health.

Can I use this together with pet insurance?

Yes. Pet insurance typically only covers major medical claims and often excludes wellness exams or pre-existing conditions. Pet Assure does not have any exclusions and will save you money on the procedures not covered by pet insurance. The Pet Assure savings is instant and can help you save on veterinary care prior to meeting your insurance deductible and while you wait for insurance reimbursement.

Where can I find a list of participating vets in my area?

You can search for participating practices by visiting www.petassure.com/search. Mention that you're a Pet Assure member when you call to make an appointment.

If a veterinarian you would like to visit does not participate, you can invite them to join by clicking the "Invite to Pet Assure" button.

whiskerDocs



What is whiskerDocs?

whiskerDocs is a 24/7 pet help line that gives you direct access to a veterinary expert via email, chat or phone.

Can whiskerDocs replace my primary veterinarian?

No, whiskerDocs does not diagnose or prescribe, and is not intended to be used as a replacement for your primary vet.

Who are the veterinary experts at whiskerDocs?

whiskerDocs veterinary telehealth specialists are US-based veterinarians and veterinary technicians trained to help you make the best decisions for your pet.

What can a whiskerDocs veterinary expert help me with?

whiskerDocs offers 24/7 decision support on all of your pet care questions and concerns.

While whiskerDocs cannot provide a diagnosis or prescribe medication, they can help you decide the best course of action or learn more about managing your pet's existing condition.

ThePetTag



What is ThePetTag?

ThePetTag is a lost pet recovery service that provides your pets with a durable ID tag that's directly linked to your contact information.

How does ThePetTag work?

If your pet ever goes missing, the finder can scan your pet's ID tag from their smart phone to access the contact information that you provided.



Member Support

Customer Service

Member line for general questions and assistance:

customercare@petbenefits.com

Phone: (800) 891-2565

Monday-Friday, 8:00am-6:00pm EST

Locate a Network Vet

www.petbenefits.com/search

Login to Your Member Account

www.petbenefits.com/login

Lookup Group Rates & Plan Offerings

www.petbenefits.com/hrbenefits