



POST-DELIVERY CHECKLIST: WHAT TO EXPECT INSIDE THE BOX

Paperwork:

Don't forget to check inside of the box for user manuals, installation guides, and warranty information that is included with your product!

Post-Delivery Inspection:

Timeline: Inspect the product within 24 hours upon receipt.

Procedure:

Please handle the unboxing of the product with care and be sure to thoroughly inspect each component.

If any issues are discovered, **DO NOT RETURN TO STORE.**

Take clear photos of the issue(s).

Email the photos along with your order number to support@stellarihome.com for an immediate resolution.

Final Steps:

Ensure all components are in accordance with your order details.

Document any discrepancies or damages found during inspection on the Proof of Delivery.

Prompt communication and providing clear photos will help to facilitate a quicker resolution.