

Legal & Compliance

**User Agreement** 

Effective: January 01, 2024



## **USER AGREEMENT**

You should download a copy of this User Agreement for future reference.

Please read User Agreement carefully. This User Agreement provides important information about who we are, the services we offer, your rights and responsibilities, and our limitations of liability. It's crucial to understand these terms. If you're uncertain about anything, feel free to reach out to us via our Contact Page.

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#### 1. Introduction



By registering an account or using our Services or Website, you agree to comply with the User Agreement.

- 1.1. Agreement to Contract Terms: When you click "Register," "Join," "Sign Up," or similar options, create an account, or use our Services or Website, you're entering into a legally binding contract with Hack The Box. If you disagree with these terms, please don't take these actions and avoid using our Services or Website. Remember, you can terminate this contract anytime by deleting your account and ceasing to use our Services or Website.
- 1.2. Hack The Box: This contract is with Hack The Box Ltd, a legal entity registered in England and Wales (registration number 10826193). Our registered office is located at Plexal Here East, Queen Elizabeth Olympic Park, Stratford, London, England, E15 2GW. Our VAT number is GB272830402. For any inquiries, please reach out to us via our Contact Page. In this document, Hack The Box Ltd may also be referred to as "Hack The Box", "HTB", "we", "us" or "our".

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User Agreement applies to both Users of the Services and Visitors of our Website.

- **1.3.** User: When you register an account, to access and use our Services, whether they are free or paid by you or a third party, you are referred to as "User", "you" or "your". If you do not register an account, and you just visit our website then you are referred to "Visitor". The User Agreement is applicable to both Users and Visitors.
- **1.4.** Services: Hack The Box offers a wide range of online cybersecurity upskilling services through <a href="https://www.hackthebox.com">www.hackthebox.com</a> and its subdomains ("Website"), including <a href="https://www.hackthebox.com">HTB Academy</a>, <a href="https://www.hackthebox.com">HTB Business</a> and

HTB CTF. These offerings include a range of educational content, practical resources, and interactive challenges within simulated virtual environments. The entire suite of services operates on a Software as a Service (SaaS) model, making them conveniently available online. This setup allows users to choose from various subscription options that fit to different needs and preferences, ensuring a flexible and tailored experience. There are free and paid Services. In order to access paid Services, you need to purchase a User Subscription. For the avoidance of a doubt Services include the Website.

- **1.5.** User Subscription: The subscription to paid Service purchased by you, or by a third party on your behalf, which entitles you to access and use the paid Services and the associated content therein, in accordance with this User Agreement.
- **1.6.** Acceptable Use Policy. You may only use the Services strictly in accordance with the Section 8 Acceptable Use Policy ("AUP"). You will promptly notify us if you become aware of or suspect any breach of the Acceptable Use by you or another user and shall use all reasonable efforts to remedy any such breach as soon as possible and prevent any further breaches occurring.



Hack The Box is the data controller of your Personal Data subject to our Privacy Notice.

**1.7. Privacy**: Hack The Box is the data controller of your personal data. Both Visitors and Users are subject to our **Privacy Notice**, which governs the collection, usage, and sharing of your personal data and includes our Cookie Policy and other referenced documents. For any privacy-related queries, please contact us at **privacy@hackhtebox.com**.



We may make changes to the User Agreement.

**1.8.** Amendments. We reserve the right to modify the User Agreement as necessary. Should there be significant changes, we will inform you through our Services or other means, allowing you to review the changes before they become effective, as outlined in Section 3. We acknowledge that changes will not be retroactive. If you do not agree with any modifications, you have the option to delete your account. Your continued use of our Services following the publication or notification of changes indicates your acceptance of the updated terms from their effective date.

## 2. Access and Use of the Services.



You must be at least 18 years old, and you must register under your real name and valid email.

- **2.1.** Eligibility Requirements. To access and use our Services, you are required to meet the following eligibility criteria:
  - (a) You must be at least 18 years of age.
  - (b) You need to have read, understood, and agreed to this User Agreement and our Privacy Notice.
  - (c) You must register for an account using your actual name and a valid email address.
  - (d) You should not be subject to any restrictions that prevent you from using the Services. This includes, but is not limited to not being:
    - a. Legally or regulatorily barred from using the Services in your jurisdiction.
    - b. A resident or citizen of any jurisdiction under sanctions imposed by the UN, US, UK, or EU.
    - c. Personally subject to sanctions by the UN, US, UK, or EU.
- **2.1.2.** Underage Users. If you're under 18, a parent or guardian over 18 must accept this User Agreement on your behalf, thereby assuming responsibility for your compliance with these terms.



Each User must hold an account; protect its password and not share with others, comply with law and AUP and provide and maintain accurate profile information. Further User must immediately inform Hack The Box of any actual or suspected misuse related to the User Account.

- **2.2.** User Account. Each User must create a user account in order to access and use the Services. As a User, you are solely responsible for your account's activities unless you report misuse. You agree to:
  - (a) Register only one account and be the sole user of your account not sharing it with others.
  - (b) Use and maintain a strong password, keep it confidential and report any misuse.
  - (c) Abide by the law and our AUP or community codes.
  - (d) Provide and maintain accurate account and profile information.



User account is personal. If you participate in Services paid by another party (e.g. your employer or CTF event organizer), such party has the right to control access to the Service and get a report on your use of the Service.

- **2.2.1.** You must keep your account login details secure at all times, take reasonable steps to prevent unauthorized access to the Services and notify us as soon as possible if you become aware of or suspect any unauthorized access to and/or use of the Services, or any breach of security.
- **2.2.2.** You will promptly notify us if you become aware of or suspect any breach of the AUP by you or another user and shall use all reasonable efforts to remedy any such breach as soon as possible and prevent any further breaches occurring.
- **2.2.3.** We reserve the right to terminate, suspend, or place your account on hold to protect you, Hack The Box, or our partners from identity theft or fraudulent activities.
- **2.2.4.** As between you and others (including your employer), your account belongs to you. However, if the paid Services were purchased by another party for you to use, including when you participate in a public or private CTF Event, the party paying for such Services, has the right to control access to and get reports on your use of such paid Service including your identifiers. In any case, they do not have any rights to your account.
- 2.3. Usage Right. Hack The Box grants you a personal, limited, non-exclusive, non-transferable and revocable right to access and use the Services and associated content, subject to paying applicable fees and complying with this User Agreement. You understand that a free plan gives you access to limited content. Should you wish to access and use paid Services you will need to purchase a User Subscription for paid Services. In which case the above right shall be granted for the subscription period for which you have paid the applicable Subscription Fee.



This Section applies when you purchase the User Subscription. User Subscription activates upon successful order and payment of the Subscription Fee. Your User Subscription will auto-renew at the end of each period and your Payment Method will be automatically charged at the start of each subscription period. You can change this from your account. If you fail to pay the Subscription Fee, your access to the paid Services will terminate.



To see if you are eligible for a refund see our Refund Policy.

- 2.4. Payment. When you directly purchase a User Subscription to our paid Services, you agree to the following:
  - (a) You are responsible to ensure your order is complete and accurate.

- (b) The price and other details for the chosen User Subscription is described on our product website and in your order ("Subscription Fee"). Subscription Fee is paid in full at the beginning of the subscription period and varies depending on the plan you select.
- (c) You are required to provide one or more current, valid, accepted methods of payment, as may be updated from time to time. ("Payment Method")
- (d) Upon successful payment of the Subscription Fee, your purchased User Subscription will be immediately activated.
- (e) User Subscriptions will renew automatically at the end of each subscription period. To prevent future charges, cancel the User Subscription in the billing section of your account before the renewal date. You will continue to have access and use the paid Services until the end of the current subscription period.
- (f) By purchasing, you authorize automatic billing of the Subscription Fee to your Payment Method at the start of each new subscription period.
- (g) Failure to pay the Subscription Fee will result in either your order not being accepted or, in the case of renewal, termination of your User Subscription to the paid Services.
- (h) We reserve the right to change subscription plans and pricing at any time, with changes taking effect as outlined in <u>Section 3</u>.
- (i) All of your purchases of User Subscriptions are subject to our Refund Policy.
- 2.5. Right to Suspend Services. HackTheBox may suspend User's access to the paid Services (in whole or in part) if: (i) the Subscription Fee is not paid on the due date for payment; (ii) User is in breach of the User Agreement; (iii) User's use is in violation of applicable laws; or (iv) HackTheBox reasonably believes in good faith that there is a threat or attack on the Services or other event that imminently threatens the security, integrity, or availability of the Services. Free Services can be suspended or limited at any time and without notice to the User.
- 2.7. Service Availability. We continuously take measures aimed at avoiding outages, limitations, interruptions, or reductions in the quality of availability the Services, within the framework of which it may carry out planned and unplanned downtime in the provision of the Services for the purpose of inspection, maintenance or replacement of hardware, or setting up or changing websites, software or other computer programs. Services shall have a minimum of 95% uptime on a monthly basis.
  - 2.8. Support. If you need support, please reach out to us via our Contact Page
- **2.9.** Please contact us as soon as reasonably possible if you believe that the paid Services do not meet the descriptions on the products page of our website or the above availability standards.



You're okay with us providing notices and messages to you through our service and contact information.

- **2.10.** Notices and communication. You agree that we will provide notices and messages to you within the Service, or to the contact information you provided us (e.g., email). You agree to keep your contact information up to date.
- **2.11.** Information on our website & third-party links. We try to make sure that our website is accurate, up-to-date, and free from bugs, but we do not guarantee that it will be. We do not guarantee that our website will be fit or suitable for any particular purpose. Any reliance that you may place on the information on our website is at your own risk. We have no control over, and don't accept any responsibility for, the content of any third-party websites. If we link to any third-party website, this doesn't mean that we endorse or recommend the organization

which operates it. Your use of a third-party website may be governed by the terms and conditions of that third-party site and is at your own risk.

## 3. Changes to the Services or the User Agreement.



We may update the User Agreement by posting new terms on our website, effective 30 days post-notification. You can object before this date, Significant changes may lead to service termination with refunds for unused portions. Pricing changes won't affect current orders unless due to a pricing error.

- **3.1.** We reserve the right to modify any part of the User Agreement. This will be done by posting the revised terms ("New Terms") on our website. We will notify you of these New Terms either through email or an in-service message. The New Terms will become effective and binding on both parties 30 days after their posting on our website ("Modification Date"). If you object to the New Terms before the Modification Date, you must notify us in writing. In such cases, your subscription will continue to be governed by the existing terms of the User Agreement until the next renewal date, after which the New Terms will apply.
- **3.2.** However, if we are no longer able to reasonably provide the Services under the existing terms (for instance, due to legal requirements or significant product changes), we will terminate our contract with you regarding the use of the affected Services. You will be given prior notice of this termination. Any prepaid but unused fees for the remainder of the subscription period post-termination date will be promptly refunded.
- **3.3.** Any changes in the pricing of our Services will not affect existing orders, except in the case of an error on the Website regarding the pricing of any of our Services that impacts your order. In such a scenario, we will contact you to offer the options to either re-confirm your order at the correct price or cancel your order.

### 4. Intellectual Property Rights.



Hack The Box owns all intellectual Property Rights into the Services and the associated content.



Under this agreement, you get limited access to the services but no ownership of Hack The Box's intellectual property. Don't copy, after, or misuse the services and respect our trademarks. Feedback is optional, but if given, we can use it freely without any restriction.

- **4.1.** Except for the limited right to access and use the Services granted under this User Agreement, you agree that no other right, title, or interest in any intellectual property right in or to the Services and the associated content is granted in any way under the User Agreement.
- **4.2.** Hack The Box and/or our licensors own all intellectual property rights in and to the Services and any associated content therein (any text, images, video, audio or other multimedia content, software or other information or material submitted to or accessible from the Services or the Website).
- **4.3.** Hack The Box and/or our licensors reserve all our intellectual property rights (including, but not limited to, all copyright, trademarks, domain names, design rights, database rights, patents and all other intellectual property rights of any kind) whether registered or unregistered anywhere in the world. This means, for example, that we remain owners of them and are free to use them as we see fit.
- **4.4.** You must not: (a) copy, attempt to copy, modify, duplicate, reproduce, create derivative works from, frame, mirror, republish, download, display, transmit or distribute all or any portion of the Services in any form or media or by any means; (b) attempt to de-compile, reverse compile, disassemble, reverse engineer or otherwise reduce to

human-perceivable form all or any part of the Services; (c) access all or any part of the Services to build a product or service which competes with the Services; (d) use the Services to provide services to third parties; (e) license, sell, rent, lease transfer, assign, distribute, display, disclose, or otherwise commercially exploit, or otherwise make the Services available to any third party; (f) attempt to obtain or assist third parties in obtaining access to the Services; (g) alter the Services or the Documentation in any unauthorized way, including without limitation, delete or in any manner alter the copyright, trademark, and other proprietary rights notices and labels appearing on the Services as delivered or made available to you or (h) use the Services in a manner that infringes our rights, or the rights of any third party.

- **4.5.** You must not use our trademarks or our trade names with our express written consent and according to our quidelines.
- **4.6.** Users are not obligated to provide Hack The Box with any suggestions, enhancement requests, or other feedback about the Services or related technology ("Feedback"). However, if User does provide Feedback to Hack The Box, Hack The Box may use and modify it without any restriction or payment.

#### 5. Termination.

- **5.1.** We reserve the right to restrict, suspend, or terminate your User Account and this Agreement at any time, giving you a relevant notice. This action can be taken if you breach any part of this Agreement, violate any law, or misuse our Services.
- **5.2.** You have the option to terminate this Agreement by deleting your User Account. Once the Agreement is terminated, you will no longer have the right to access or use our Services.
- **5.3.** You are free to cancel your User Subscription whenever you wish. Following cancellation, you will still have access to the paid Services until the end of your current subscription period. After this period, your access to the paid Services will be revoked.
- **5.**4. The termination of this Agreement does not affect any rights that either party acquired before termination. Furthermore, certain clauses of this Agreement, specifically Clauses 2, 4, 6, 7, 8 and any others necessary for their interpretation, will continue to be in effect even after termination.

## 6. No Warranty and Limitation of Liability.



Hack The Box, to the fullest extent allowed by law, disclaims all warranties for the quality, safety, or reliability etc. of our Services.

6.1. TO THE MAXIMUM EXTENT PERMITTED BY LAW, HACK THE BOX EXPRESSLY EXCLUDES ALL CONDITIONS, WARRANTIES AND OTHER TERMS WHETHER EXPRESSED, IMPLIED, STATUTORY OR OTHERWISE, INCLUDING ANY REPRESENTATION THAT THE SERVICES WILL BE UNINTERRUPTED OR MEET USER'S REQUIREMENTS, ACHIEVE ANY INTENDED RESULTS, BE COMPATIBLE, OR WORK WITH ANY OTHER SOFTWARE, APPLICATIONS, SYSTEMS, OR SERVICES, OPERATE WITHOUT INTERRUPTION, MEET ANY PERFORMANCE OR RELIABILITY STANDARDS, FIT FOR A PARTICULAR PURPOSE



We are not liable for any indirect losses like lost profits or data. Our maximum liability is limited to the greater of your last year's paid fees or GBP 100,00. However, this doesn't limit liability for fraud, negligence causing death or injury, or other non-excludable legal responsibilities.

6.2. TO THE MAXIMUM EXTENT PERMITTED BY LAW, HACK THE BOX WILL NOT BE LIABLE TO YOU FOR ANY DAMAGES, ANY INDIRECT OR CONSEQUENTIAL LOSS WHICH ARE LOSSES INCURRED AS A SIDE

EFFECT OF THE MAIN LOSS OR DAMAGE, INCLUDING WITHOUT LIMITATION LOSS OF PROFITS, LOSS OF DATA, LOSS OF REPUTATION, LOSS OF OPPORTUNITY AND ANY OTHER LOSS ARISING OUT FROM YOUR USE OF THE SERVICES, EVEN IF WE HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

- 6.3 NOTWITHSTANDING ANYTHING TO THE CONTRARY HEREIN AND TO THE MAXIMUM EXTENT PERMITTED BY LAW, THE MAXIMUM AGGREGATE LIABILITY OF HACK THE BOX UNDER, ARISING FROM OR IN CONNECTION WITH THE PROVISION OF THE SERVICES AND/OR THESE TERMS, REGARDLESS OF THE CAUSE OF ACTION (INCLUDING NEGLIGENCE), WILL NOT EXCEED THE HIGHER OF (A) THE TOTAL FEES PAID BY YOU TO HACKTHEBOX FOR THE SERVICES DURING THE LAST 12 MONTHS OF THIS CONTRACT, IF ANY, OR (B) GBP 100.00.
- 6.4. Nothing in these terms excludes or limits our liability for any death or personal injury caused by our negligence, liability for fraud or fraudulent misrepresentation, or any other liability that the law does not allow us to exclude or limit.

#### 7. General



You cannot transfer your rights or obligations under these terms without our consent, but we can transfer having to notify you. Invalid terms won't affect the rest. Inaction on a breach doesn't waive future rights. Notices are written and sent to the provided addresses.

- **7.1.** You are not allowed to transfer your rights or obligations under these terms to anyone without our prior written consent. We may transfer our rights and obligations under these terms to another business without your consent, but we will notify you of the transfer and make sure that your rights are not adversely affected as a result.
- **7.2.** If any provision of these Terms (or part of any provision) is or becomes illegal, invalid or unenforceable, the legality, validity and enforceability of any other provision of these terms will not be affected.
- **7.3.** If you breach these terms and we take no action, we will still be entitled to use our rights and remedies in any other situation where you breach these terms.
- **7.4.** Under this agreement, notices must be in writing and sent to the other party's address, as set out above or sent by email to <a href="legal@hackthebox.com">legal@hackthebox.com</a> for us or the email address under which you purchased the Services for you. Letters sent in the United Kingdom will be deemed delivered 3 business days (excluding English Bank Holidays), after sending. Emails will be deemed delivered the same day (or the next business day, if sent on a non-business day or after 5pm on any business day at the recipient's location).



These terms are the full agreement, governed by English law, with English courts having jurisdiction, but more favorable local consumer laws may apply.

- **7.5.** Each contract, these Terms and the terms of each accepted order represents the entire agreement between us and replaces any terms and conditions of purchase or supply that you have been provided with previously.
- **7.6.** Each contract, these Terms and the terms of each accepted order and any dispute or claim arising out of them will be governed by, and interpreted in accordance with, the laws of England and Wales and the parties agree that the courts of England and Wales will have exclusive jurisdiction to settle such disputes or claims
- **7.7.** If statutory consumer protection regulations in your country of residence contain provisions that are more beneficial for you than those set out in these Terms, such provisions shall apply irrespective of the choice of English law.

## 8. Acceptable Use Policy.



Keep Your Account Secure and Private - Your account is personal and not for sharing. You must keep your username and password confidential and ensure your information is accurate and current. You are responsible for all activities under your account. Report any unauthorized use or security breach to HackTheBox immediately.



Respect the Law and Others' Rights - Always use our Services legally and within the terms and conditions set. Avoid using anything that's not yours without permission and don't engage in unauthorized activities. Respect the rights of others and stay within legal boundaries.



Respect and Inclusivity - Embrace Diversity. Our community values diversity and inclusivity, welcoming individuals of all races, ethnicities, national origins, religions, sexual orientations, gender identities, and abilities. Remember, real people are behind each screen; your actions have an impact. Treat everyone with kindness and respect, and avoid offensive behavior, misrepresentation, harassment, threats, discrimination, or any actions that might disrupt enjoyment or cause harm.

- **8.1**. **Prohibited uses of the services.** You must not use the Services and the associated content and functionalities included there in:
  - In any way that infringes any applicable local, national, federal, or international laws, regulations or governmental orders or decrees. Without limitation, you must not use the Services for any unlawful or fraudulent purpose or effect or in a way that infringes applicable legislation in regard to:
    - Export Control and Sanctions. Without limitation by accessing and/or using the Services from a Restricted Country, or if a resident of a Restricted Country, or if on any list of persons and entities subject to any export control restrictions or sanctions maintained by the UN, US, EU and UK or in any way that infringes applicable Sanctions Legislation;
    - o Privacy and personal data. Without limitation by illegally processing (ex. collecting, recording, organizing, structuring, storing, modifying, using, publishing, combining, erasing, destroying, sharing and disclosing in any way) data that can be used to directly or indirectly identify an individual, (ex. account information, credit card info, addresses, emails, IP or other contact information);
    - o Intellectual Property Rights (copyright and trademarks, piracy or other intellectual property laws). Without limitation, by removing any copyright, trademark or other proprietary rights notices contained in the Services; or using any part of the content of the Services without permission from HackTheBox or its licensors.
    - o Money laundering, anti corruption and bribery, free competition and antitrust, taxation and tax-avoidance.
    - o Non-discrimination, equal treatment, non-harassment, inclusion, equal opportunity, cultural diversity
    - Any Illegal activity such as theft, fraud, drug-trafficking, illegal gambling, operation of a pyramid or Ponzi scheme, child pornography, arms-trafficking, the proliferation of weapons of mass destruction, or terrorism funding.
  - To harm or attempt to harm minors in any way or to bully, insult, intimidate or humiliate, threaten, degrade, victimize, harass, offend, or discriminate against any person.

- To send, knowingly receive, upload, download, use or re-use any content which does not comply with our Content Standards.
- To infringe the rights of HackTheBox or any other individual or entity.
- In a way that could harm, damage, disable, overburden, or impair the Services or or interfere in any way with anyone's use and enjoyment of any Services.
- To reproduce, duplicate, copy or re-sell any part of Services in contravention of the provisions of any of our applicable terms and conditions.
- To build, provide, or assist in the creation of, a competitive product or service which is substantially like the Services, or for any other benchmarking or competitive purposes or to create or otherwise prepare any derivative works based upon the Services without our prior written authorization.
- To decipher, decompile, disassemble, reverse engineer, or otherwise attempt to derive any source code or underlying ideas or algorithms of any part of the Services.
- To "mine" bitcoins and other cryptocurrencies and similar activities.
- To obtain or attempt to obtain any materials or information through any means not intentionally made available through the Services.



Fair Play Matters - Competition is most rewarding when it's based on your own skills and efforts. Remember, true achievement comes from your own merit. Cheating, like obtaining challenge solutions from others or online without engaging with the challenge yourself, not only undermines your own experience but also spoils the fun for everyone. That's why we firmly believe in fair play and do not tolerate cheating in any form.

#### You further understand and agree that you must not:

- Use the PWNBOX for any other reason other than to interact with HackTheBox content.
- Interact with other User's systems and networks.
- Share "solutions", "flags" or "write-ups" either publicly or with other users that have not individually actively participated in the solution of the HackTheBox content (ex. prolabs, machines or challenges).
- Use or submit "solutions", "flags" or "writeups" that have been shared or disclosed in any unauthorized way, and/or contrary to this agreement.
- Either individually or as part of a team attempt to or bypass current implementations for accessibility to
  write-ups, flags, tutorials and other components of the Services and Hackthebox content there in, or
  subvert the established write-up and gameplay delivery methods in order to leverage the gaining of
  points, ranks or any other direct or indirect benefit without the explicit approval of HackTheBox.



Use our Services to enhance your cybersecurity skills responsibly. Remember, it's important not to use the Services in a way that might harm, overload, or cause problems for our systems or those of others. Also, please don't try to bypass any security or access restrictions we've put in place. And, of course, make sure your use of the Services doesn't interfere with anyone else's experience or enjoyment of them.

- **8.2.** Security and integrity of the Services or a third party. You may not violate the security of the Services or of a third party in any way. Such violations may result in criminal or civil liability. HackTheBox may, but is not obligated to, investigate any violation of the Services. HackTheBox may cooperate with law enforcement where criminal or unauthorized activity is suspected. By using Services or sending, receiving, posting, accessing, or storing any electronic transmission via the Services, you agree we can disclose such information to the authorities and to cooperate, as well, in any such investigation. For the avoidance of doubt, examples of security violations that are prohibited include, without limitation:
  - Hacking: Any unauthorized access or use of any data, systems, devices, content, networks, databases or infrastructure, including any unauthorized attempt to probe, scan or test the availability, performance, functionality or vulnerability of the Services or to bypass, circumvent, or breach any security or authentication measures or any other measures used to prevent, restrict, or limit in any way access to the Services or disrupt, compromise, the normal functioning, operation, security of any device, content, systems, networks, databases or infrastructure associated with the Services,
  - **Interception**: Unauthorized monitoring of data or traffic on any network or system without the express prior authorization of the owner of the system or network.
  - Intentional Interference: interference with service to any user, host or network including, without limitation, denial-of-service attacks, mail bombing, news bombing, other flooding techniques, deliberate attempts to overload a system, and broadcast attacks.
  - Falsification of Origin or Routing Information: Using, selling, or distributing in conjunction with the
    Services, any computer program designed to conceal the source or routing information of electronic
    mail messages in a manner that falsifies an Internet domain, header information, date or time stamp,
    originating e-mail address, or other identifier.
  - Avoiding System Restrictions: Using manual or electronic means to avoid any limitations established by HackTheBox or attempting to gain unauthorized access to, alter, or destroy any information that relates to any HackTheBox customer or other end-user.
  - Malware. Distributing, sending, uploading or in any way transmitting, any data or material that contains malware (without limitations viruses, Trojan horses, worms, time-bombs, keystroke loggers, spyware, adware or any other harmful or destructive computer programs or threat actors) to infect and to adversely affect the operation of the Services and any systems and/or network associated with the Services or use any automated software devices or other processes (including but not limited to spiders, robots, scrapers, crawlers, avatars, data mining tools or the like) to harvest or "scrape" or download data, information or communications from the Services or any associated systems, networks, databases or infrastructure.



Keep Content Clean! Create and share stuff that's appropriate. Be mindful of what you share so others can enjoy your content, and please respect the contributions of others. Don't share personal information, content that is obscene, illegal or otherwise inappropriate, copies of products or services, copyrighted or trademarked works, commercial activity such as advertising or other promotional materials, or any other content that isn't yours to share. Not everyone has the same likes or dislikes as you, so think twice about saying something hurtful about someone else's content, or choices.

**8.3.** Content standards. These content standards apply to any and all material which you contribute to our Services (user contribution), and to any interactive Services associated with it. The content standards must be complied with in spirit as well as to the letter. The standards apply to each part of any user contribution as well as to its whole. HackTheBox will determine, in its discretion, whether a user contribution breaches the content standards. A user contribution must:

- Be accurate (where it states facts).
- Be genuinely held (where it states opinions).
- Comply with the law applicable in England and Wales and in any country from which it is posted.

#### A user contribution must not:

- Be defamatory of any person;
- Be obscene, offensive, hateful or inflammatory.
- Bully, insult, intimidate or humiliate.
- Promote sexually explicit material.
- Include child sexual abuse material.
- Promote violence.
- Promote discrimination based on race, sex, religion, nationality, disability, sexual orientation or age.
- Infringe any copyright, database right or trademark of any other person.
- Contain terrorist content.
- Be likely to deceive any person.
- Breach any legal duty owed to a third party, such as a contractual duty or a duty of confidence.
   Promote any illegal content or activity.
- Be in contempt of court.
- Be threatening, abuse or invade another's privacy, or cause annoyance, inconvenience or needless anxiety.
- Be likely to harass, upset, embarrass, alarm or annoy any other person.
- Impersonate any person or misrepresent your identity or affiliation with any person.
- Give the impression that the user contribution emanates from HackTheBox, if this is not the case.
- Advocate, promote, incite any party to commit, or assist any unlawful or criminal act such as (by way
  of example only) copyright infringement or computer misuse.
- Contain a statement which you know or believe, or have reasonable grounds for believing, that
  members of the public to whom the statement is, or is to be, published are likely to understand as a
  direct or indirect encouragement or other inducement to the commission, preparation or instigation of
  acts of terrorism.
- Contain any advertising or promote any web links to other sites.
- Transmit, or procure the sending of, any unsolicited or unauthorized advertising or promotional material or any other form of similar solicitation (spam);

For the avoidance of doubt, for any user contribution in the form of video content:

- You must not upload a video containing any of the following: criminal material (relating to terrorism, sexual exploitation of children, child pornography, racism and xenophobia), unclassified or unclassifiable videos, videos rated R18 or suitable for R18 rating and other material that might impair the physical, mental or moral development of other users
- You must not upload a video containing harmful material.
- You must not upload a video containing advertising.
- Any video you upload must not:
  - o prejudice respect for human dignity;
  - o include or promote discrimination based on sex, racial or ethnic origin, nationality, religion or belief, disability, age or sexual orientation;
  - o encourage behavior prejudicial to health or safety;
  - o encourage behavior grossly prejudicial to the protection of the environment;

- o cause physical, mental or moral detriment to persons under the age of 18;
- exploit the trust of such persons in parents, teachers or others; or
- o unreasonably show such persons in dangerous situations.



To maintain a safe and enjoyable environment, we ask users to be inclusive, respectful, and polite in discussions and chats. Avoid inappropriate comments, stay on topic, share knowledge without self-premotion, and refrain from offensive content. Let's keep our community welcoming and engaging for everyone,

**8.4.** Forum & chat rules. We rely on all users to help keep discussions and chat a safe place for people to share and view information and communicate. To do this, we request that all users comply with the following rules when contributing to the discussion forums or using chat:

- **Be accepting**. Everyone is welcome, regardless of race, ethnicity, national origin, religious affiliation, sexual orientation, sex, gender identity, or ability.
- Respect boundaries. Don't make advances or comments on appearance that might make someone uncomfortable.
- Be courteous and respectful. Don't criticize. Appreciate that others may have an opinion different from yours. Come up with a well-thought out counterpoint, or just move on.
- **Keep it friendly**. Don't be rude. Don't intentionally provoke, threaten or insult anyone. We're all here to have fun.
- Don't flood the chat. Keep the conversation going, but don't repeatedly send the same comments.
- Stay on topic. When creating a new discussion thread, give a clear topic title and put your post in the appropriate category. When contributing to an existing discussion, try to stay 'on topic'. If something new comes up within a topic that you would like to discuss, start a new thread.
- Share your knowledge. Don't hold back in sharing your knowledge it's likely someone will find it useful or interesting. When you give information, provide your sources.
- **Don't self promote**. We're not here for a sales pitch. Stay focused on the stream.
- **Keep it clean**. If it's shocking, obscene, vulgar or inflammatory or contrary to our Content Standards, leave it out.

