

DETAILS OF PRE-APPROVED DIGITAL SOLUTION

ANNEX 3

Company	Pepper Cloud Pte. Ltd.
Digital Solution Name & Version Number¹	Pepper Cloud CRM Version 14.0 - Standard_3Users
Appointment Start Date	07 September 2023

wef. 30 October 2025

Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost* (\$)
1) Software Software - Pepper Cloud CRM Version 14.0 - Standard_3Users - BUSINESS MODULE - ACTIVITY MODULE - DASHBOARD - SALES MANAGEMENT - MESSAGE MODULE - WORKFLOW AUTOMATION - ASSIST AI - CAMPAIGN MANAGEMENT - FULL INTEGRATION - CUSTOMIZATION - USER MANAGEMENT - PROFILE, ROLE & PERMISSIONS - IMPORT & EXPORT - SECURITY (2FA & Captcha)		Per License	3.00		
2) Hardware Not Applicable					
3) Professional Services System setup and configuration inclusive of full user onboarding and support. Includes CRM setup, custom fields' setup, user setup, page view creation, integration setup and salesflow consultation.		Per Manday	1.50		
Data Migration for business module		Per Manday	0.50		
4) Training Training for Admin User on user definition and org set up, setting up customization, setting up integration, webform management and security management.					
Training for Standard User on data creation and management, usage of business modules, pipeline flow and visualization and usage of all other features in the CRM		Per Manday	2.00		
(Training hours per manday is 4hours)					
5) Others Not Applicable					
Total				\$ 5,700.00	\$ 3,500.00

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

* Qualifying cost refers to the supportable cost to be co-funded under the grant

Company	Pepper Cloud Pte. Ltd.
Digital Solution Name & Version Number¹	Pepper Cloud CRM Version 14.0 - Standard_5Users
Appointment Start Date	07 September 2023

wef. 30 October 2025

Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost* (\$)
1) Software Software - Pepper Cloud CRM Version 14.0 - Standard_5Users - BUSINESS MODULE - ACTIVITY MODULE - DASHBOARD - SALES MANAGEMENT - MESSAGE MODULE - WORKFLOW AUTOMATION - ASSIST AI - CAMPAIGN MANAGEMENT - FULL INTEGRATION - CUSTOMIZATION - USER MANAGEMENT - PROFILE, ROLE & PERMISSIONS - IMPORT & EXPORT - SECURITY (2FA & Captcha)		Per License	5.00		
2) Hardware Not Applicable					
3) Professional Services System setup and configuration inclusive of full user onboarding and support. Includes CRM setup, custom fields' setup, user setup, page view creation, integration setup and salesflow consultation.		Per Manday	1.50		
Data Migration for business module		Per Manday	0.50		
4) Training Training for Admin User on user definition and org set up, setting up customization, setting up integration, webform management and security management.					
Training for Standard User on data creation and management, usage of business modules, pipeline flow and visualization and usage of all other features in the CRM		Per Manday	2.00		
(Training hours per manday is 4hours)					
5) Others Not Applicable					
Total				\$ 6,600.00	\$ 4,500.00

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

* Qualifying cost refers to the supportable cost to be co-funded under the grant

DETAILS OF PRE-APPROVED DIGITAL SOLUTION

ANNEX 3

Company	Pepper Cloud Pte. Ltd.
Digital Solution Name & Version Number¹	Pepper Cloud CRM Version 14.0 - Standard_10Users
Appointment Start Date	07 September 2023

wef. 30 October 2025

Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost* (\$)
1) Software Software - Pepper Cloud CRM Version 14.0 - Standard_10Users - BUSINESS MODULE - ACTIVITY MODULE - DASHBOARD - SALES MANAGEMENT - MESSAGE MODULE - WORKFLOW AUTOMATION - ASSIST AI - CAMPAIGN MANAGEMENT - FULL INTEGRATION - CUSTOMIZATION - USER MANAGEMENT - PROFILE, ROLE & PERMISSIONS - IMPORT & EXPORT - SECURITY (2FA & Captcha)		Per License	10.00		
2) Hardware Not Applicable					
3) Professional Services System setup and configuration inclusive of full user onboarding and support. Includes CRM setup, custom fields' setup, user setup, page view creation, integration setup and salesflow consultation.		Per Manday	1.50		
Data Migration for business module		Per Manday	0.50		
4) Training Training for Admin User on user definition and org set up, setting up customization, setting up integration, webform management and security management.					
Training for Standard User on data creation and management, usage of business modules, pipeline flow and visualization and usage of all other features in the CRM		Per Manday	2.00		
(Training hours per manday is 4hours)					
5) Others Not Applicable					
		Total		\$ 9,000.00	\$ 7,000.00

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

* Qualifying cost refers to the supportable cost to be co-funded under the grant

Company	Pepper Cloud Pte. Ltd.
Digital Solution Name & Version Number¹	Pepper Cloud CRM Version 14.0 - Enterprise_Unlimited Users
Appointment Start Date	07 September 2023

wef. 30 October 2025

Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost* (\$)
1) Software Software - Pepper Cloud CRM Version 14.0 - Enterprise_Unlimited Users - BUSINESS MODULE - ACTIVITY MODULE - DASHBOARD - SALES MANAGEMENT - MESSAGE MODULE - WORKFLOW AUTOMATION - ASSIST AI - CAMPAIGN MANAGEMENT - FULL INTEGRATION - CUSTOMIZATION - USER MANAGEMENT - PROFILE, ROLE & PERMISSIONS - IMPORT & EXPORT - SECURITY (2FA & Captcha)		Perpetual License (unlimited users)	1.00		
2) Hardware Not Applicable					
3) Professional Services System setup and configuration inclusive of full user onboarding and support. Includes CRM setup, custom workflow setup, social messaging set up & template creation, form customization, custom fields' setup, user setup, page view creation, integration setup, and salesflow consultation.		Per Manday	3.00		
Data Migration for business module		Per Manday	1.00		
4) Training Training for Admin User on user definition and org set up, workflow setup & usage, data import & export, setting up message templates, setting up customization, setting up integration, webform management and security management.					
Training for Standard User on data creation and management, usage of business modules, pipeline flow and visualization and usage of all other features in the CRM.		Per Manday	4.00		
Using CRM manual (Training hours per manday is 4hours)					
5) Others Not Applicable					
Total				\$ 22,000.00	\$ 7,800.00

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999
 * Qualifying cost refers to the supportable cost to be co-funded under the grant

Company	Pepper Cloud Pte. Ltd.
Digital Solution Name & Version Number¹	Pepper Cloud CRM Version 14.0 - AI PLUS
Appointment Start Date	07 September 2023

wef. 30 October 2025

Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost* (\$)
1) Software Pepper Cloud CRM Version 14.0 - AI PLUS (The number of user licenses for AI PLUS pkg is upto 15 users. Perpetual license on cloud) CRM FEATURES - Business module - Activity module - Dashboard - Sales management - Message module - Workflow automation - Campaign management - Full integration - Customization - User management - Profile, role & permissions - Import & export - Security (2fa & captcha) ASSIST AI PREMIUM FEATURES - AI Chatbot knowledge base - AI web extraction - AI Sentiment anlysis - Upto 20K AI response tokens included. MARKETING PREMIUM FEATURES - Telephony Integration - WhatsApp Web - Messaging channel reporting - Add upto 3 channels - Integration with Google and FB ads - Open APIs - Enhanced Personal data controls - UTM tracking		Perpetual License (upto 15 users)	1.00		
2) Hardware Not Applicable					
3) Professional Services System setup and configuration inclusive of full user onboarding and support. Includes CRM setup, custom workflow setup, social messaging set up & template creation, form customization, custom fields setup, user setup, page view creation, integration setup, and salesflow consultation		Per Manday	3.00		
AI PLUS set up and configuration		Per Manday	1.00		
Marketing set up and configuration include setting up campaign UTM, automated workflows (upto 3), message template (upto 3)		Per Manday	1.00		
Ad landing page set up and configuration		Per Manday	1.00		
Data Migration for business modules		Per Manday	1.00		
4) Training Training for Admin User on user definition and org set up, workflow setup & usage, data import & export, setting up message templates, setting up customization, setting up integration, webform management and security management. Training for Standard User on data creation and management, usage of business modules, pipeline flow and visualization and usage of all other features in the CRM. Using CRM manual (Training hours per manday is 4hours)		Per Manday	4.00		
5) Others Not Applicable					
		Total		\$ 19,500.00	\$ 7,800.00

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999
* Qualifying cost refers to the supportable cost to be co-funded under the grant