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DATA BRIEF

June 2025 | OEI-02-25-00160

2024 Performance Data for the Senior Medicare Patrol Projects



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Why OIG Did This Review

- The Senior Medicare Patrol (SMP) projects receive grants from [ACL](#) to recruit and train retired professionals and other older adults and community members to prevent, detect, and report Medicare fraud, errors, and abuse. These SMP team members participate in outreach events to help educate Medicare and Medicaid beneficiaries on the same prevention, detection, and reporting techniques.
- OIG has reported performance data for the SMP on an annual basis since 1997 to support the efforts of ACL to evaluate and improve its performance.

What OIG Found

In 2024, the 54 SMP projects:

- had 5,643 active team members;
- conducted 22,752 group outreach and education events; and
- had 283,724 individual interactions with, or on behalf of, a Medicare beneficiary.

The projects also had the following results:

- \$35,115,211 in expected Medicare recoveries that were attributable to the projects;
- \$99,037 in cost avoidance on behalf of Medicare, Medicaid, beneficiaries, and others; and
- \$6,071 in total savings to beneficiaries and others.

What OIG Concludes

We note that the projects may not be receiving full credit for recoveries, savings, and cost avoidance attributable to their work. It is not always possible to track referrals to Medicare contractors or to law enforcement from beneficiaries who have learned to detect fraud, waste, and abuse from the projects. In addition, the projects are unable to track the potentially substantial savings derived from a sentinel effect, whereby Medicare beneficiaries' scrutiny of their bills reduces fraud and errors.

Nonetheless, ACL needs to work with SMP projects to further focus on and document expected Medicare and Medicaid recoveries; additional Medicare and Medicaid recoveries; cost avoidance; and savings both to beneficiaries and to others to the extent possible.

BACKGROUND

There is 1 SMP project in each of the 50 States, the District of Columbia, Puerto Rico, Guam, and the U.S. Virgin Islands. In 2024, funding for the program totaled \$35.5 million in Health Care Fraud and Abuse Control Program (HCFAC) funding, including \$62,551 in carryover and an additional \$500,000 from the HCFAC Wedge to support data quality assurance and emergency preparedness within the SMP program. Of the \$35.5 million, \$3 million supported infrastructure, technical assistance, and other SMP program activities, and \$31.6 million went to SMP projects to help beneficiaries prevent, detect, and report Medicare fraud, errors, and abuse. In 2023, funding for the program totaled \$35.2 million.

Performance Measures

Since the beginning of the program, the Administration for Community Living (ACL) has modified the performance measures in a number of ways. In 2007, the projects were required to begin measuring “cost avoidance”—the health care expenditures for which Medicare, Medicaid, a beneficiary, or another entity (e.g., a secondary health insurer or a pharmacy) was relieved of responsibility for payment as a result of the projects. In 2012, ACL expanded the performance measures for both Medicare and Medicaid recoveries to account for expected recoveries as well as actual recoveries. This accounting method is consistent with OIG’s accounting of its own recoveries.¹

In 2015, ACL changed the other performance measures, with the goal of aligning them more closely with the SMP projects’ outcomes. Specifically, ACL reduced the number of performance measures from 21 to 10 by keeping the 5 measures pertaining to recoveries, savings, and cost avoidance and combining or redefining the 16 measures pertaining to volunteer and outreach activities, condensing them into 5 new measures. In addition, ACL no longer requires the projects to report on the number of media airings and the ways they process complex issues. See Appendix F for a list of the current measures and their definitions.

In 2017, OIG added two new measures that capture additional expected recoveries from cases in which the SMP projects were minimally involved. These new measures—one for Medicare and the other for Medicaid—include actual and expected recoveries that resulted from SMP referrals that validated information in an existing investigation. In contrast, the original two measures on expected recoveries capture recoveries from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

This performance year, OIG also looked at the projects’ educational outreach activities related to four fraud alerts developed by the SMP program.

Tracking Systems

ACL maintains a reporting system—the SMP Information and Reporting System (SIRS)—for SMP projects to track and report activities and complaints. Although projects commonly resolve complaints on their own, they are expected to refer cases to an investigative agency when necessary. These referrals are also recorded in the system.

RESULTS

Results for 2024

In 2024, the 54 SMP projects had a total of 5,643 active team members who conducted a total of 22,752 group outreach and education events, reaching an estimated 1,172,875 people. In addition, the projects had 283,724 individual interactions with, or on behalf of, a Medicare beneficiary.

For 2024, the SMP projects reported \$35,115,211 in expected Medicare recoveries. Nearly all of these recoveries came from one project that identified a doctor who signed orders for cancer genetic testing and durable medical equipment without seeing, speaking to, or otherwise treating patients. This provider was ordered to pay nearly \$34.8 million in restitution. In addition, cost avoidance in 2024 totaled \$99,037, while savings to beneficiaries and others totaled \$6,071 for all SMP projects.

In comparison to 2023, the projects reported a 5-percent increase in the number of individual interactions in 2024 (283,724, up from 270,348). The number of group outreach and education events increased by 2 percent (22,752, up from 22,356), although the number of people reached through these channels decreased by 6 percent (1,172,875, down from 1,244,697). However, the projects reported lower amounts for expected Medicare recoveries (\$35,115,211, down from \$111,277,683), while cost avoidance increased (\$99,037, up from \$34,306).²

Education Outreach

The SMP program continued its educational outreach on fraud schemes involving COVID-19 in 2024.³ Its fraud alert on COVID-19 advises beneficiaries to be suspicious of anyone going door to door offering free COVID-19 testing, supplies, treatments, or vaccines. The alert also advises beneficiaries to be cautious about sharing their personal information, including their Medicare identification number, Social Security number, or other personal information because this information can be used in fraud schemes. In 2024, the SMP projects conducted 311 group education events covering COVID-19 fraud issues, reaching a total of 18,922 people. In addition, they conducted 77 instances of media outreach on this topic, reaching 1 million people.

The SMP program also continued its educational outreach on fraud schemes involving genetic testing.⁴ Its fraud alert on genetic testing advises beneficiaries to be suspicious of strangers who offer free genetic tests. The alert also cautions beneficiaries about sharing personal information that can be used fraudulently. In 2024, the SMP projects conducted 607 group education events covering genetic testing fraud issues; these events reached 31,490 people. In addition, they conducted 147 instances of media outreach on this topic, reaching 3.9 million people.

In addition, the SMP program continued its educational outreach on fraud schemes involving hospice.⁵ The alert warns beneficiaries about potential fraud schemes that involve unsolicited marketing tactics to enroll beneficiaries in hospice services. It advises beneficiaries to be sure that their doctor has assessed their condition and certified that they are terminally ill and expected to live 6 months or less. The alert also advises beneficiaries never to accept gifts in return for hospice services and to be wary of “too-good-to-be-true” offers. In 2024, the SMP projects conducted 161 group education events covering hospice fraud issues, reaching a total of 10,658 people. In addition, they conducted 35 instances of media outreach on this topic, reaching 542,774 people.

Additionally, the SMP program continued its educational outreach on fraud schemes involving Medicaid renewal.⁶ This fraud alert advises that beneficiaries should not confirm their Medicare or Medicaid numbers to anyone calling them over the phone. The alert also advises beneficiaries to make sure that their contact information is correct with Medicaid. In 2024, the SMP projects conducted 3,115 group education events covering Medicaid renewal fraud issues, reaching a total of 172,331 people. In addition, they conducted 1,363 instances of media outreach on this topic, reaching 24,531,038 people.

Results Since 1997

Since the program’s inception 28 years ago, the SMP projects have reported performance data on key measures, including Medicare and Medicaid recoveries; savings to beneficiaries and others; and cost avoidance on behalf of Medicare, Medicaid, beneficiaries, and others. In total, expected recoveries to Medicare and Medicaid attributable to the projects from 1997 through 2024 were \$287.9 million.⁷ Total savings to beneficiaries and others were approximately \$7.3 million. Total cost avoidance on behalf of Medicare, Medicaid, beneficiaries, and others was \$10.4 million.

Other SMP Activities

As part of a partnership with OIG, the SMP program identifies potential fraud schemes. The SMP program provides OIG with reports, referred to as Special Notifications, intended to provide timely information on emerging fraud schemes that have been identified by the SMP projects. In 2024, the SMP program provided 26 Special Notifications to OIG. These notifications focused on fraud schemes involving COVID-19, fraudulent hospice enrollment, remote patient monitoring, urinary catheters, GLP-1 drug diversion, provider employee complaints, durable medical equipment, and other concerning trends.

CONCLUSION

In 2024, the SMP projects had a total of 5,643 active team members who conducted a total of 22,752 group outreach and education events, reaching an estimated 1,172,875 people. Results attributable to the SMP projects' efforts included \$35,115,211 in expected Medicare recoveries, \$99,037 in cost avoidance, and \$6,071 in savings to beneficiaries and others. In comparison to 2023, these projects reported a lower amount for Medicare recoveries.

We note that the projects may not be receiving full credit for recoveries, savings, and cost avoidance attributable to their work. It is not always possible to track referrals to Medicare contractors or law enforcement from beneficiaries who have learned to detect fraud, waste, and abuse from the projects. In addition, the projects are unable to track the potentially substantial savings derived from a sentinel effect, whereby Medicare beneficiaries' scrutiny of their bills reduces fraud and errors.

ACL needs to work with SMP projects to further focus on and document expected Medicare and Medicaid recoveries; additional Medicare and Medicaid recoveries; cost avoidance; and savings both to beneficiaries and to others to the extent possible.

METHODOLOGY

We based our review on data reported for 2024 in SIRS by 54 SMP projects. In this report, we provide the 9 years of data for five measures: the total number of active SMP team members; the total number of SMP team member hours; the number of group outreach and education events; the estimated number of people reached through group outreach and education events; and the number of individual interactions with, or on behalf of, a Medicare beneficiary. For these five measures, we reviewed the data for any discrepancies (e.g., if a project reported holding no events but reported a number of people who attended events). For the measures on recoveries, savings, and cost avoidance, we reviewed the projects' documentation in the same manner as in the past. Specifically, we reviewed documentation for expected recoveries and additional expected recoveries of funds for the Medicare and Medicaid programs; documentation for project-attributable savings to beneficiaries and others; and documentation for cost avoidance. We provide the results for all 12 performance measures in detail in the appendices.

Standards

We conducted this study in accordance with the *Quality Standards for Inspection and Evaluation* issued by the Council of the Inspectors General on Integrity and Efficiency.

APPENDICES

Appendix A

Summary of Overall Performance of Projects in 2024*	
Performance measures	Total for 2024
Total number of active SMP team members	5,643
Total number of SMP team member hours	579,904
Number of group outreach and education events	22,752
Estimated number of people reached through group outreach and education events	1,172,875
Number of individual interactions with, or on behalf of, a Medicare beneficiary	283,724
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$99,037
Expected Medicare recoveries attributable to the projects	\$35,115,211
Additional expected Medicare recoveries attributable to the projects**	\$9,042,728
Expected Medicaid recoveries attributable to the projects	\$0
Additional expected Medicaid recoveries attributable to the projects**	\$0
Savings to beneficiaries attributable to the projects	\$4,663
Other savings attributable to the projects (e.g., savings to supplemental insurance)	\$1,408
Total savings attributable to the projects***	\$35,121,283

* The totals in this table have been rounded.

** Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

*** Total savings include expected Medicare recoveries, expected Medicaid recoveries, and savings to the beneficiaries and others.

Appendix B

Summary of Performance on Recoveries, Savings, and Cost Avoidance, Since 1997

Performance measures	Total since 1997
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others*	\$10,359,737
Expected Medicare recoveries attributable to the projects**	\$193,063,649
Additional expected Medicare recoveries attributable to the projects***	\$74,157,087
Expected Medicaid recoveries attributable to the projects**	\$94,818,031
Additional expected Medicaid recoveries attributable to the projects***	\$1,789,200
Savings to beneficiaries attributable to the projects	\$3,871,657
Other savings attributable to the projects (e.g., savings to supplemental insurance)	\$3,477,916
Total savings attributable to the projects****	\$295,231,253

* This performance measure has been reported since 2007.

** This performance measure was changed in 2012 to include both actual recoveries and expected recoveries.

*** Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations. This performance measure was reported for the first time in 2018.

**** Total savings include expected Medicare recoveries, expected Medicaid recoveries, and savings to the beneficiaries and others.

Appendix C

Summary of Performance on SMP Activities, 2016–2024

Performance measures [*]	Total: 2016–2024
Total number of active SMP team members	53,672
Total number of SMP team member hours	4,362,232
Number of group outreach and education events	193,639
Estimated number of people reached through group outreach and education events	11,092,764
Number of individual interactions with, or on behalf of, a Medicare beneficiary	2,310,551

^{*} These measures were introduced beginning with the data for 2016 and cannot be compared to the measures for data prior to 2016, which are listed in Appendix B of the OIG report *2016 Performance Data for the Senior Medicare Patrol Projects* (OEI-02-17-00220).

Appendix D

Results for 2024, by Performance Measure

The following tables provide the results by performance measure and by State for the SMP projects.

Note: Because of rounding, the totals listed in Appendix A may not match the sums of the corresponding individual figures listed in Appendix D.

Total Number of Active SMP Team Members

Total for 2024		Total for 2024	
Alabama	176	Montana	67
Alaska	32	Nebraska	178
Arizona	69	Nevada	92
Arkansas	45	New Hampshire	32
California	455	New Jersey	21
Colorado	94	New Mexico	13
Connecticut	73	New York	122
Delaware	11	North Carolina	321
District of Columbia	37	North Dakota	84
Florida	313	Ohio	51
Georgia	23	Oklahoma	28
Guam	5	Oregon	113
Hawaii	65	Pennsylvania	53
Idaho	25	Puerto Rico	6
Illinois	50	Rhode Island	35
Indiana	105	South Carolina	20
Iowa	367	South Dakota	26
Kansas	320	Tennessee	148
Kentucky	96	Texas	253
Louisiana	29	U.S. Virgin Islands	8
Maine	66	Utah	110
Maryland	69	Vermont	11
Massachusetts	41	Virginia	151
Michigan	657	Washington	70
Minnesota	35	West Virginia	58
Mississippi	38	Wisconsin	27
Missouri	167	Wyoming	82

Total Number of SMP Team Member Hours

	Total for 2024		Total for 2024
Alabama	14,259	Montana	5,418
Alaska	7,334	Nebraska	10,221
Arizona	19,267	Nevada	32,848
Arkansas	4,492	New Hampshire	3,650
California	53,190	New Jersey	5,900
Colorado	15,668	New Mexico	3,426
Connecticut	9,918	New York	22,366
Delaware	7,005	North Carolina	18,789
District of Columbia	4,815	North Dakota	3,830
Florida	25,170	Ohio	11,776
Georgia	11,094	Oklahoma	4,092
Guam	336	Oregon	4,858
Hawaii	7,457	Pennsylvania	12,046
Idaho	7,342	Puerto Rico	3,766
Illinois	8,161	Rhode Island	3,787
Indiana	7,587	South Carolina	7,141
Iowa	28,265	South Dakota	6,668
Kansas	8,923	Tennessee	8,840
Kentucky	13,693	Texas	28,810
Louisiana	7,552	U.S. Virgin Islands	2,674
Maine	10,436	Utah	9,338
Maryland	5,920	Vermont	1,852
Massachusetts	7,870	Virginia	22,438
Michigan	20,134	Washington	2,739
Minnesota	865	West Virginia	6,689
Mississippi	7,984	Wisconsin	6,481
Missouri	6,977	Wyoming	7,749

Number of Group Outreach and Education Events

	Total for 2024		Total for 2024
Alabama	1,249	Montana	342
Alaska	123	Nebraska	292
Arizona	188	Nevada	872
Arkansas	173	New Hampshire	108
California	2,458	New Jersey	348
Colorado	176	New Mexico	319
Connecticut	297	New York	663
Delaware	75	North Carolina	945
District of Columbia	205	North Dakota	136
Florida	1,596	Ohio	743
Georgia	371	Oklahoma	258
Guam	30	Oregon	295
Hawaii	138	Pennsylvania	120
Idaho	178	Puerto Rico	57
Illinois	341	Rhode Island	224
Indiana	514	South Carolina	307
Iowa	806	South Dakota	57
Kansas	149	Tennessee	195
Kentucky	449	Texas	1,909
Louisiana	316	U.S. Virgin Islands	29
Maine	275	Utah	541
Maryland	268	Vermont	23
Massachusetts	70	Virginia	584
Michigan	397	Washington	166
Minnesota	49	West Virginia	497
Mississippi	321	Wisconsin	112
Missouri	1,311	Wyoming	87

Estimated Number of People Reached Through Group Outreach and Education Events

Total for 2024		Total for 2024	
Alabama	67,159	Montana	11,978
Alaska	17,724	Nebraska	11,800
Arizona	9,055	Nevada	30,082
Arkansas	5,742	New Hampshire	3,114
California	99,489	New Jersey	7,555
Colorado	7,160	New Mexico	33,074
Connecticut	16,104	New York	25,644
Delaware	1,967	North Carolina	90,103
District of Columbia	4,325	North Dakota	3,924
Florida	38,008	Ohio	70,982
Georgia	32,116	Oklahoma	27,106
Guam	1,558	Oregon	15,212
Hawaii	8,879	Pennsylvania	4,565
Idaho	7,394	Puerto Rico	6,374
Illinois	19,536	Rhode Island	6,237
Indiana	31,120	South Carolina	18,761
Iowa	6,695	South Dakota	10,290
Kansas	21,447	Tennessee	29,234
Kentucky	12,732	Texas	91,958
Louisiana	24,639	U.S. Virgin Islands	3,228
Maine	5,553	Utah	36,271
Maryland	13,237	Vermont	812
Massachusetts	3,618	Virginia	29,006
Michigan	25,930	Washington	6,530
Minnesota	548	West Virginia	18,237
Mississippi	19,174	Wisconsin	7,667
Missouri	69,903	Wyoming	2,319

Number of Individual Interactions With, or on Behalf of, a Medicare Beneficiary

	Total for 2024		Total for 2024
Alabama	21,936	Montana	2,604
Alaska	3,335	Nebraska	15,820
Arizona	8,843	Nevada	8,456
Arkansas	518	New Hampshire	441
California	45,112	New Jersey	111
Colorado	7,003	New Mexico	737
Connecticut	1,560	New York	3,614
Delaware	725	North Carolina	14,554
District of Columbia	70	North Dakota	127
Florida	27,845	Ohio	366
Georgia	416	Oklahoma	1,202
Guam	475	Oregon	2,944
Hawaii	303	Pennsylvania	185
Idaho	966	Puerto Rico	44
Illinois	906	Rhode Island	3,201
Indiana	1,753	South Carolina	2,086
Iowa	26,720	South Dakota	1,153
Kansas	7,048	Tennessee	11,964
Kentucky	574	Texas	6,014
Louisiana	221	U.S. Virgin Islands	55
Maine	3,316	Utah	6,967
Maryland	5,246	Vermont	94
Massachusetts	324	Virginia	18,888
Michigan	4,171	Washington	2,012
Minnesota	42	West Virginia	5,420
Mississippi	531	Wisconsin	256
Missouri	313	Wyoming	4,137

Cost Avoidance on Behalf of Medicare, Medicaid, Beneficiaries, or Others

Total for 2024		Total for 2024	
Alabama	\$0	Montana	\$0
Alaska	\$0	Nebraska	\$0
Arizona	\$0	Nevada	\$8,769
Arkansas	\$11,369	New Hampshire	\$0
California	\$0	New Jersey	\$0
Colorado	\$0	New Mexico	\$146
Connecticut	\$0	New York	\$2,377
Delaware	\$0	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$782
Florida	\$22,858	Ohio	\$0
Georgia	\$0	Oklahoma	\$0
Guam	\$0	Oregon	\$0
Hawaii	\$416	Pennsylvania	\$1,712
Idaho	\$0	Puerto Rico	\$0
Illinois	\$0	Rhode Island	\$0
Indiana	\$0	South Carolina	\$0
Iowa	\$0	South Dakota	\$0
Kansas	\$7,698	Tennessee	\$0
Kentucky	\$0	Texas	\$0
Louisiana	\$0	U.S. Virgin Islands	\$0
Maine	\$0	Utah	\$0
Maryland	\$0	Vermont	\$0
Massachusetts	\$15,154	Virginia	\$0
Michigan	\$11,738	Washington	\$0
Minnesota	\$0	West Virginia	\$0
Mississippi	\$0	Wisconsin	\$0
Missouri	\$0	Wyoming	\$16,019

Expected Medicare Recoveries Attributable to the Projects

Total for 2024		Total for 2024	
Alabama	\$0	Montana	\$0
Alaska	\$0	Nebraska	\$0
Arizona	\$0	Nevada	\$1,066
Arkansas	\$0	New Hampshire	\$0
California	\$0	New Jersey	\$0
Colorado	\$0	New Mexico	\$0
Connecticut	\$0	New York	\$323,593
Delaware	\$0	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$2,771
Florida	\$0	Ohio	\$94
Georgia	\$0	Oklahoma	\$0
Guam	\$0	Oregon	\$0
Hawaii	\$0	Pennsylvania	\$0
Idaho	\$0	Puerto Rico	\$0
Illinois	\$0	Rhode Island	\$0
Indiana	\$0	South Carolina	\$0
Iowa	\$0	South Dakota	\$0
Kansas	\$2,555	Tennessee	\$0
Kentucky	\$94	Texas	\$34,785,038
Louisiana	\$0	U.S. Virgin Islands	\$0
Maine	\$0	Utah	\$0
Maryland	\$0	Vermont	\$0
Massachusetts	\$0	Virginia	\$0
Michigan	\$0	Washington	\$0
Minnesota	\$0	West Virginia	\$0
Mississippi	\$0	Wisconsin	\$0
Missouri	\$0	Wyoming	\$0

Additional Expected Medicare Recoveries Attributable to the Projects*

Total for 2024		Total for 2024	
Alabama	\$0	Montana	\$0
Alaska	\$0	Nebraska	\$0
Arizona	\$0	Nevada	\$0
Arkansas	\$0	New Hampshire	\$0
California	\$9,043,728	New Jersey	\$0
Colorado	\$0	New Mexico	\$0
Connecticut	\$0	New York	\$0
Delaware	\$0	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$0
Florida	\$0	Ohio	\$0
Georgia	\$0	Oklahoma	\$0
Guam	\$0	Oregon	\$0
Hawaii	\$0	Pennsylvania	\$0
Idaho	\$0	Puerto Rico	\$0
Illinois	\$0	Rhode Island	\$0
Indiana	\$0	South Carolina	\$0
Iowa	\$0	South Dakota	\$0
Kansas	\$0	Tennessee	\$0
Kentucky	\$0	Texas	\$0
Louisiana	\$0	U.S. Virgin Islands	\$0
Maine	\$0	Utah	\$0
Maryland	\$0	Vermont	\$0
Massachusetts	\$0	Virginia	\$0
Michigan	\$0	Washington	\$0
Minnesota	\$0	West Virginia	\$0
Mississippi	\$0	Wisconsin	\$0
Missouri	\$0	Wyoming	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Expected Medicaid Recoveries Attributable to the Projects

Total for 2024		Total for 2024	
Alabama	\$0	Montana	\$0
Alaska	\$0	Nebraska	\$0
Arizona	\$0	Nevada	\$0
Arkansas	\$0	New Hampshire	\$0
California	\$0	New Jersey	\$0
Colorado	\$0	New Mexico	\$0
Connecticut	\$0	New York	\$0
Delaware	\$0	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$0
Florida	\$0	Ohio	\$0
Georgia	\$0	Oklahoma	\$0
Guam	\$0	Oregon	\$0
Hawaii	\$0	Pennsylvania	\$0
Idaho	\$0	Puerto Rico	\$0
Illinois	\$0	Rhode Island	\$0
Indiana	\$0	South Carolina	\$0
Iowa	\$0	South Dakota	\$0
Kansas	\$0	Tennessee	\$0
Kentucky	\$0	Texas	\$0
Louisiana	\$0	U.S. Virgin Islands	\$0
Maine	\$0	Utah	\$0
Maryland	\$0	Vermont	\$0
Massachusetts	\$0	Virginia	\$0
Michigan	\$0	Washington	\$0
Minnesota	\$0	West Virginia	\$0
Mississippi	\$0	Wisconsin	\$0
Missouri	\$0	Wyoming	\$0

Additional Expected Medicaid Recoveries Attributable to the Projects*

Total for 2024		Total for 2024	
Alabama	\$0	Montana	\$0
Alaska	\$0	Nebraska	\$0
Arizona	\$0	Nevada	\$0
Arkansas	\$0	New Hampshire	\$0
California	\$0	New Jersey	\$0
Colorado	\$0	New Mexico	\$0
Connecticut	\$0	New York	\$0
Delaware	\$0	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$0
Florida	\$0	Ohio	\$0
Georgia	\$0	Oklahoma	\$0
Guam	\$0	Oregon	\$0
Hawaii	\$0	Pennsylvania	\$0
Idaho	\$0	Puerto Rico	\$0
Illinois	\$0	Rhode Island	\$0
Indiana	\$0	South Carolina	\$0
Iowa	\$0	South Dakota	\$0
Kansas	\$0	Tennessee	\$0
Kentucky	\$0	Texas	\$0
Louisiana	\$0	U.S. Virgin Islands	\$0
Maine	\$0	Utah	\$0
Maryland	\$0	Vermont	\$0
Massachusetts	\$0	Virginia	\$0
Michigan	\$0	Washington	\$0
Minnesota	\$0	West Virginia	\$0
Mississippi	\$0	Wisconsin	\$0
Missouri	\$0	Wyoming	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Savings to Beneficiaries Attributable to the Projects

Total for 2024		Total for 2024	
Alabama	\$0	Montana	\$0
Alaska	\$0	Nebraska	\$0
Arizona	\$0	Nevada	\$0
Arkansas	\$0	New Hampshire	\$1,081
California	\$1,644	New Jersey	\$0
Colorado	\$0	New Mexico	\$1,363
Connecticut	\$0	New York	\$114
Delaware	\$0	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$337
Florida	\$0	Ohio	\$0
Georgia	\$0	Oklahoma	\$0
Guam	\$0	Oregon	\$0
Hawaii	\$79	Pennsylvania	\$0
Idaho	\$0	Puerto Rico	\$0
Illinois	\$0	Rhode Island	\$0
Indiana	\$0	South Carolina	\$0
Iowa	\$0	South Dakota	\$0
Kansas	\$0	Tennessee	\$0
Kentucky	\$0	Texas	\$0
Louisiana	\$0	U.S. Virgin Islands	\$0
Maine	\$0	Utah	\$0
Maryland	\$0	Vermont	\$0
Massachusetts	\$45	Virginia	\$0
Michigan	\$0	Washington	\$0
Minnesota	\$0	West Virginia	\$0
Mississippi	\$0	Wisconsin	\$0
Missouri	\$0	Wyoming	\$0

Other Savings Attributable to the Projects (E.g., Savings to Supplemental Insurance)

Total for 2024		Total for 2024	
Alabama	\$0	Montana	\$0
Alaska	\$0	Nebraska	\$0
Arizona	\$0	Nevada	\$0
Arkansas	\$0	New Hampshire	\$0
California	\$0	New Jersey	\$0
Colorado	\$0	New Mexico	\$0
Connecticut	\$0	New York	\$1,408
Delaware	\$0	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$0
Florida	\$0	Ohio	\$0
Georgia	\$0	Oklahoma	\$0
Guam	\$0	Oregon	\$0
Hawaii	\$0	Pennsylvania	\$0
Idaho	\$0	Puerto Rico	\$0
Illinois	\$0	Rhode Island	\$0
Indiana	\$0	South Carolina	\$0
Iowa	\$0	South Dakota	\$0
Kansas	\$0	Tennessee	\$0
Kentucky	\$0	Texas	\$0
Louisiana	\$0	U.S. Virgin Islands	\$0
Maine	\$0	Utah	\$0
Maryland	\$0	Vermont	\$0
Massachusetts	\$0	Virginia	\$0
Michigan	\$0	Washington	\$0
Minnesota	\$0	West Virginia	\$0
Mississippi	\$0	Wisconsin	\$0
Missouri	\$0	Wyoming	\$0

Appendix E

Results for 2024, by Project

The following tables provide the results for each performance measure for each of the 54 SMP projects in 2024. The tables also include the grant total for 2024 for each project. In addition, the measure for total savings includes expected Medicare recoveries, expected Medicaid recoveries, and savings to the beneficiaries and others.

Note: Because of rounding, the totals listed in Appendix A may not match the sums of the corresponding individual figures listed in Appendix E.

Alabama – Alabama Department of Senior Services

Performance measures	Total for 2024
Total number of active SMP team members	176
Total number of SMP team member hours	14,259
Number of group outreach and education events	1,249
Estimated number of people reached through group outreach and education events	67,159
Number of individual interactions with, or on behalf of, a Medicare beneficiary	21,936
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$576,369

Alaska – Alaska Department of Health and Social Services

Performance measures	Total for 2024
Total number of active SMP team members	32
Total number of SMP team member hours	7,334
Number of group outreach and education events	123
Estimated number of people reached through group outreach and education events	17,724
Number of individual interactions with, or on behalf of, a Medicare beneficiary	3,335
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$268,668

Arizona – Arizona Department of Economic Security

Performance measures	Total for 2024
Total number of active SMP team members	69
Total number of SMP team member hours	19,267
Number of group outreach and education events	188
Estimated number of people reached through group outreach and education events	9,055
Number of individual interactions with, or on behalf of, a Medicare beneficiary	8,843
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$632,606

Arkansas – Arkansas Insurance Department

Performance measures	Total for 2024
Total number of active SMP team members	45
Total number of SMP team member hours	4,492
Number of group outreach and education events	173
Estimated number of people reached through group outreach and education events	5,742
Number of individual interactions with, or on behalf of, a Medicare beneficiary	518
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$11,369
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$491,684

California – California Health Advocates

Performance measures	Total for 2024
Total number of active SMP team members	455
Total number of SMP team member hours	53,190
Number of group outreach and education events	2,458
Estimated number of people reached through group outreach and education events	99,489
Number of individual interactions with, or on behalf of, a Medicare beneficiary	45,112
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$9,043,728
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$1,644
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$1,644

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$2,031,649

Colorado – Colorado Department of Regulatory Agencies

Performance measures	Total for 2024
Total number of active SMP team members	94
Total number of SMP team member hours	15,668
Number of group outreach and education events	176
Estimated number of people reached through group outreach and education events	7,160
Number of individual interactions with, or on behalf of, a Medicare beneficiary	7,003
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$511,752

Connecticut – Department of Aging and Disability Services

Performance measures	Total for 2024
Total number of active SMP team members	73
Total number of SMP team member hours	9,918
Number of group outreach and education events	297
Estimated number of people reached through group outreach and education events	16,104
Number of individual interactions with, or on behalf of, a Medicare beneficiary	1,560
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$422,593

Delaware – Delaware Department of Health and Social Services

Performance measures	Total for 2024
Total number of active SMP team members	11
Total number of SMP team member hours	7,005
Number of group outreach and education events	75
Estimated number of people reached through group outreach and education events	1,967
Number of individual interactions with, or on behalf of, a Medicare beneficiary	725
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$293,213

District of Columbia – Legal Counsel for the Elderly

Performance measures	Total for 2024
Total number of active SMP team members	37
Total number of SMP team member hours	4,815
Number of group outreach and education events	205
Estimated number of people reached through group outreach and education events	4,325
Number of individual interactions with, or on behalf of, a Medicare beneficiary	70
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$255,032

Florida – Florida Department of Elder Affairs

Performance measures	Total for 2024
Total number of active SMP team members	313
Total number of SMP team member hours	25,170
Number of group outreach and education events	1,596
Estimated number of people reached through group outreach and education events	38,008
Number of individual interactions with, or on behalf of, a Medicare beneficiary	27,845
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$22,858
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$1,573,944

Georgia – AdviseWell, Inc.

Performance measures	Total for 2024
Total number of active SMP team members	23
Total number of SMP team member hours	11,094
Number of group outreach and education events	371
Estimated number of people reached through group outreach and education events	32,116
Number of individual interactions with, or on behalf of, a Medicare beneficiary	416
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$808,145

Guam – Guam Department of Public Health & Social Services

Performance measures	Total for 2024
Total number of active SMP team members	5
Total number of SMP team member hours	336
Number of group outreach and education events	30
Estimated number of people reached through group outreach and education events	1,558
Number of individual interactions with, or on behalf of, a Medicare beneficiary	475
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$100,433

Hawaii – Hawaii State Department of Health

Performance measures	Total for 2024
Total number of active SMP team members	65
Total number of SMP team member hours	7,457
Number of group outreach and education events	138
Estimated number of people reached through group outreach and education events	8,879
Number of individual interactions with, or on behalf of, a Medicare beneficiary	303
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$416
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$79
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$79

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$320,449

Idaho – Idaho Commission on Aging

Performance measures	Total for 2024
Total number of active SMP team members	25
Total number of SMP team member hours	7,342
Number of group outreach and education events	178
Estimated number of people reached through group outreach and education events	7,394
Number of individual interactions with, or on behalf of, a Medicare beneficiary	966
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$358,737

Illinois – AgeOptions Inc.

Performance measures	Total for 2024
Total number of active SMP team members	50
Total number of SMP team member hours	8,161
Number of group outreach and education events	341
Estimated number of people reached through group outreach and education events	19,536
Number of individual interactions with, or on behalf of, a Medicare beneficiary	906
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$889,386

Indiana – Indiana Association of Area Agencies on Aging

Performance measures	Total for 2024
Total number of active SMP team members	105
Total number of SMP team member hours	7,587
Number of group outreach and education events	514
Estimated number of people reached through group outreach and education events	31,120
Number of individual interactions with, or on behalf of, a Medicare beneficiary	1,753
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$639,579

Iowa – Iowa Department of Commerce

Performance measures	Total for 2024
Total number of active SMP team members	367
Total number of SMP team member hours	28,265
Number of group outreach and education events	806
Estimated number of people reached through group outreach and education events	6,695
Number of individual interactions with, or on behalf of, a Medicare beneficiary	26,720
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$497,037

Kansas – Kansas Department for Aging and Disability Services

Performance measures	Total for 2024
Total number of active SMP team members	320
Total number of SMP team member hours	8,923
Number of group outreach and education events	149
Estimated number of people reached through group outreach and education events	21,447
Number of individual interactions with, or on behalf of, a Medicare beneficiary	7,048
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$7,698
Expected Medicare recoveries attributable to the project	\$2,555
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$2,555

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$428,473

Kentucky – Louisville-Jefferson County Metro Government

Performance measures	Total for 2024
Total number of active SMP team members	96
Total number of SMP team member hours	13,693
Number of group outreach and education events	449
Estimated number of people reached through group outreach and education events	12,732
Number of individual interactions with, or on behalf of, a Medicare beneficiary	574
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$94
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$94

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$631,597

Louisiana – AdviseWell, Inc.

Performance measures	Total for 2024
Total number of active SMP team members	29
Total number of SMP team member hours	7,552
Number of group outreach and education events	316
Estimated number of people reached through group outreach and education events	24,639
Number of individual interactions with, or on behalf of, a Medicare beneficiary	221
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$504,893

Maine – Maine Department of Health and Human Services

Performance measures	Total for 2024
Total number of active SMP team members	66
Total number of SMP team member hours	10,436
Number of group outreach and education events	275
Estimated number of people reached through group outreach and education events	5,553
Number of individual interactions with, or on behalf of, a Medicare beneficiary	3,316
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$373,597

Maryland – Maryland Department of Aging

Performance measures	Total for 2024
Total number of active SMP team members	69
Total number of SMP team member hours	5,920
Number of group outreach and education events	268
Estimated number of people reached through group outreach and education events	13,237
Number of individual interactions with, or on behalf of, a Medicare beneficiary	5,246
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$523,491

Massachusetts – Elder Services of the Merrimack Valley, Inc.

Performance measures	Total for 2024
Total number of active SMP team members	41
Total number of SMP team member hours	7,870
Number of group outreach and education events	70
Estimated number of people reached through group outreach and education events	3,618
Number of individual interactions with, or on behalf of, a Medicare beneficiary	324
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$15,154
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$45
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$45

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$613,506

Michigan – MMAP, Inc.

Performance measures	Total for 2024
Total number of active SMP team members	657
Total number of SMP team member hours	20,134
Number of group outreach and education events	397
Estimated number of people reached through group outreach and education events	25,930
Number of individual interactions with, or on behalf of, a Medicare beneficiary	4,171
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$11,738
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$884,459

Minnesota – Minnesota Department of Human Services

Performance measures	Total for 2024
Total number of active SMP team members	35
Total number of SMP team member hours	865
Number of group outreach and education events	49
Estimated number of people reached through group outreach and education events	548
Number of individual interactions with, or on behalf of, a Medicare beneficiary	42
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$580,099

Mississippi – AdviseWell, Inc.

Performance measures	Total for 2024
Total number of active SMP team members	38
Total number of SMP team member hours	7,984
Number of group outreach and education events	321
Estimated number of people reached through group outreach and education events	19,174
Number of individual interactions with, or on behalf of, a Medicare beneficiary	531
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$535,007

Missouri – District III Area Agency on Aging

Performance measures	Total for 2024
Total number of active SMP team members	167
Total number of SMP team member hours	6,977
Number of group outreach and education events	1,311
Estimated number of people reached through group outreach and education events	69,903
Number of individual interactions with, or on behalf of, a Medicare beneficiary	313
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$653,404

Montana – Missoula Aging Services

Performance measures	Total for 2024
Total number of active SMP team members	67
Total number of SMP team member hours	5,418
Number of group outreach and education events	342
Estimated number of people reached through group outreach and education events	11,978
Number of individual interactions with, or on behalf of, a Medicare beneficiary	2,604
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$371,062

Nebraska – Nebraska Department of Insurance

Performance measures	Total for 2024
Total number of active SMP team members	178
Total number of SMP team member hours	10,221
Number of group outreach and education events	292
Estimated number of people reached through group outreach and education events	11,800
Number of individual interactions with, or on behalf of, a Medicare beneficiary	15,820
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$368,499

Nevada – Nevada Department of Health and Human Services

Performance measures	Total for 2024
Total number of active SMP team members	92
Total number of SMP team member hours	32,848
Number of group outreach and education events	872
Estimated number of people reached through group outreach and education events	30,082
Number of individual interactions with, or on behalf of, a Medicare beneficiary	8,456
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$8,769
Expected Medicare recoveries attributable to the project	\$1,066
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$1,066

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$393,805

New Hampshire – New Hampshire Department of Health and Human Services

Performance measures	Total for 2024
Total number of active SMP team members	32
Total number of SMP team member hours	3,650
Number of group outreach and education events	108
Estimated number of people reached through group outreach and education events	3,114
Number of individual interactions with, or on behalf of, a Medicare beneficiary	441
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$1,081
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$1,081

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$355,779

New Jersey – Jewish Family & Vocational Service of Middlesex County, Inc.

Performance measures	Total for 2024
Total number of active SMP team members	21
Total number of SMP team member hours	5,900
Number of group outreach and education events	348
Estimated number of people reached through group outreach and education events	7,555
Number of individual interactions with, or on behalf of, a Medicare beneficiary	111
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$688,799

New Mexico – New Mexico Aging and Long-Term Services Department

Performance measures	Total for 2024
Total number of active SMP team members	13
Total number of SMP team member hours	3,426
Number of group outreach and education events	319
Estimated number of people reached through group outreach and education events	33,074
Number of individual interactions with, or on behalf of, a Medicare beneficiary	737
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$146
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$1,363
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$1,363

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$384,123

New York – New York Statewide Senior Action Council, Inc.

Performance measures	Total for 2024
Total number of active SMP team members	122
Total number of SMP team member hours	22,366
Number of group outreach and education events	663
Estimated number of people reached through group outreach and education events	25,644
Number of individual interactions with, or on behalf of, a Medicare beneficiary	3,614
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$2,377
Expected Medicare recoveries attributable to the project	\$323,593
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$114
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$1,408
Total savings attributable to the project	\$325,116

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$1,268,081

North Carolina – North Carolina Department of Insurance

Performance measures	Total for 2024
Total number of active SMP team members	321
Total number of SMP team member hours	18,789
Number of group outreach and education events	945
Estimated number of people reached through group outreach and education events	90,103
Number of individual interactions with, or on behalf of, a Medicare beneficiary	14,554
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$903,505

North Dakota – Minot State University

Performance measures	Total for 2024
Total number of active SMP team members	84
Total number of SMP team member hours	3,830
Number of group outreach and education events	136
Estimated number of people reached through group outreach and education events	3,924
Number of individual interactions with, or on behalf of, a Medicare beneficiary	127
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$782
Expected Medicare recoveries attributable to the project	\$2,771
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$337
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$3,108

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$293,794

Ohio – Pro Seniors, Inc.

Performance measures	Total for 2024
Total number of active SMP team members	51
Total number of SMP team member hours	11,776
Number of group outreach and education events	743
Estimated number of people reached through group outreach and education events	70,982
Number of individual interactions with, or on behalf of, a Medicare beneficiary	366
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$94
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$94

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$967,420

Oklahoma – Oklahoma State Insurance Department

Performance measures	Total for 2024
Total number of active SMP team members	28
Total number of SMP team member hours	4,092
Number of group outreach and education events	258
Estimated number of people reached through group outreach and education events	27,106
Number of individual interactions with, or on behalf of, a Medicare beneficiary	1,202
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$512,779

Oregon – Oregon Department of Human Services

Performance measures	Total for 2024
Total number of active SMP team members	113
Total number of SMP team member hours	4,858
Number of group outreach and education events	295
Estimated number of people reached through group outreach and education events	15,212
Number of individual interactions with, or on behalf of, a Medicare beneficiary	2,944
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$502,339

Pennsylvania – Center for Advocacy for the Rights and Interests of Elders

Performance measures	Total for 2024
Total number of active SMP team members	53
Total number of SMP team member hours	12,046
Number of group outreach and education events	120
Estimated number of people reached through group outreach and education events	4,565
Number of individual interactions with, or on behalf of, a Medicare beneficiary	185
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$1,712
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$1,034,320

Puerto Rico – Hispanic-American Institute, Inc.

Performance measures	Total for 2024
Total number of active SMP team members	6
Total number of SMP team member hours	3,766
Number of group outreach and education events	57
Estimated number of people reached through group outreach and education events	6,374
Number of individual interactions with, or on behalf of, a Medicare beneficiary	44
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$464,593

Rhode Island – Rhode Island Office of Healthy Aging

Performance measures	Total for 2024
Total number of active SMP team members	35
Total number of SMP team member hours	3,787
Number of group outreach and education events	224
Estimated number of people reached through group outreach and education events	6,237
Number of individual interactions with, or on behalf of, a Medicare beneficiary	3,201
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$294,161

South Carolina – South Carolina Department on Aging

Performance measures	Total for 2024
Total number of active SMP team members	20
Total number of SMP team member hours	7,141
Number of group outreach and education events	307
Estimated number of people reached through group outreach and education events	18,761
Number of individual interactions with, or on behalf of, a Medicare beneficiary	2,086
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$574,926

South Dakota – South Dakota Department of Human Services

Performance measures	Total for 2024
Total number of active SMP team members	26
Total number of SMP team member hours	6,668
Number of group outreach and education events	57
Estimated number of people reached through group outreach and education events	10,290
Number of individual interactions with, or on behalf of, a Medicare beneficiary	1,153
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$313,292

Tennessee – Upper Cumberland Development District

Performance measures	Total for 2024
Total number of active SMP team members	148
Total number of SMP team member hours	8,840
Number of group outreach and education events	195
Estimated number of people reached through group outreach and education events	29,234
Number of individual interactions with, or on behalf of, a Medicare beneficiary	11,964
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$694,646

Texas – Better Business Bureau Educational Foundation

Performance measures	Total for 2024
Total number of active SMP team members	253
Total number of SMP team member hours	28,810
Number of group outreach and education events	1,909
Estimated number of people reached through group outreach and education events	91,958
Number of individual interactions with, or on behalf of, a Medicare beneficiary	6,014
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$34,785,038
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$34,785,038

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$1,560,807

U.S. Virgin Islands – Legal Services of the Virgin Islands, Inc.

Performance measures	Total for 2024
Total number of active SMP team members	8
Total number of SMP team member hours	2,674
Number of group outreach and education events	29
Estimated number of people reached through group outreach and education events	3,228
Number of individual interactions with, or on behalf of, a Medicare beneficiary	55
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$113,765

Utah – Utah Department of Human Services

Performance measures	Total for 2024
Total number of active SMP team members	110
Total number of SMP team member hours	9,338
Number of group outreach and education events	541
Estimated number of people reached through group outreach and education events	36,271
Number of individual interactions with, or on behalf of, a Medicare beneficiary	6,967
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$353,122

Vermont – AdviseWell, Inc.

Performance measures	Total for 2024
Total number of active SMP team members	11
Total number of SMP team member hours	1,852
Number of group outreach and education events	23
Estimated number of people reached through group outreach and education events	812
Number of individual interactions with, or on behalf of, a Medicare beneficiary	94
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$323,367

Virginia – Virginia Association of Area Agencies on Aging

Performance measures	Total for 2024
Total number of active SMP team members	151
Total number of SMP team member hours	22,438
Number of group outreach and education events	584
Estimated number of people reached through group outreach and education events	29,006
Number of individual interactions with, or on behalf of, a Medicare beneficiary	18,888
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$702,459

Washington – Washington State Insurance Commissioner

Performance measures	Total for 2024
Total number of active SMP team members	70
Total number of SMP team member hours	2,739
Number of group outreach and education events	166
Estimated number of people reached through group outreach and education events	6,530
Number of individual interactions with, or on behalf of, a Medicare beneficiary	2,012
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$641,144

West Virginia – West Virginia Bureau of Senior Services

Performance measures	Total for 2024
Total number of active SMP team members	58
Total number of SMP team member hours	6,689
Number of group outreach and education events	497
Estimated number of people reached through group outreach and education events	18,237
Number of individual interactions with, or on behalf of, a Medicare beneficiary	5,420
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$397,206

Wisconsin – Greater Wisconsin Agency on Aging Resources, Inc.

Performance measures	Total for 2024
Total number of active SMP team members	27
Total number of SMP team member hours	6,481
Number of group outreach and education events	112
Estimated number of people reached through group outreach and education events	7,667
Number of individual interactions with, or on behalf of, a Medicare beneficiary	256
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$644,598

Wyoming – Wyoming Senior Citizens, Inc.

Performance measures	Total for 2024
Total number of active SMP team members	82
Total number of SMP team member hours	7,749
Number of group outreach and education events	87
Estimated number of people reached through group outreach and education events	2,319
Number of individual interactions with, or on behalf of, a Medicare beneficiary	4,137
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$16,019
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$300,524

Appendix F

Definitions of Performance Measures

Total number of active SMP team members	Individuals who spent any time on the SMP program, including those paid by the SMP program, those paid in kind, and volunteer team members.
Total number of SMP team member hours	Hours contributed by team members while performing SMP work and receiving training to perform SMP work, including time spent by team members paid by the SMP program, team members paid in kind, and volunteer team members.
Number of group outreach and education events	Community outreach events, education activities, and presentations to educate beneficiaries, family members, caregivers, and others about SMP services and the detection of health care fraud, errors, and abuse.
Estimated number of people reached through group outreach and education events	Total estimated number of people reached as a result of SMP group outreach and education activities.
Number of individual interactions with, or on behalf of, a Medicare beneficiary	Individual interactions between SMP team members and beneficiaries, family members, caregivers, or others for the purpose of discussing or gathering information about potential health care fraud, errors, or abuse.
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	Health care expenditures for which the government, a beneficiary, or other entity (e.g., a secondary health insurer or a pharmacy) was relieved of responsibility for payment as a result of the SMP project.
Expected Medicare recoveries attributable to the projects	The amount representing actual and expected Medicare recoveries from criminal actions, settlements, civil judgments, or overpayments that resulted from the referral. This measure applies to the amount of money that was ordered or agreed upon to be returned to Medicare and may not reflect actual collections. Recoveries may also involve cases that include participation by a Medicare contractor or a law enforcement agency. This measure includes recoveries from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.
Additional expected Medicare recoveries attributable to the projects	The amount representing actual and expected Medicare recoveries from criminal actions, settlements, civil judgments, or overpayments that resulted from the referral. This measure applies to the amount of money that was ordered or agreed upon to be returned to Medicare and may not reflect actual collections. Recoveries may also involve cases that include participation by a Medicare contractor or a law enforcement agency. This measure includes recoveries from referrals that validated information in an existing investigation. This measure aims to capture additional recoveries in which the SMP project was minimally involved.

Definitions of Performance Measures (continued)

Expected Medicaid recoveries attributable to the projects	The amount representing actual and expected Medicaid recoveries from criminal actions, settlements, civil judgments, or overpayments that resulted from the referral. This measure applies to the amount of money that was ordered or agreed upon to be returned to Medicaid and may not reflect actual collections. Recoveries may also involve cases that include participation by a Medicaid Fraud Control Unit or a law enforcement agency. This measure includes recoveries from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.
Additional expected Medicaid recoveries attributable to the projects	The amount representing actual and expected Medicaid recoveries from criminal actions, settlements, civil judgments, or overpayments that resulted from the referral. This applies to the amount of money that was ordered or agreed upon to be returned to Medicaid and may not reflect actual collections. Recoveries may also involve cases that include participation by a Medicaid contractor or a law enforcement agency. This measure includes recoveries from referrals that validated information in an existing investigation. This measure aims to capture additional recoveries in which the SMP project was minimally involved.
Savings to beneficiaries attributable to the projects	Money recouped to an individual as a result of the SMP project (e.g., copayments, deductibles, or any other out-of-pocket expenses).
Other savings attributable to the projects (e.g., savings to supplemental insurance)	Money recouped to an entity other than Medicare, Medicaid, or a beneficiary (e.g., a secondary health insurer) as a result of the SMP project.

ENDNOTES

¹ As required by the Inspector General Act of 1978, as amended (5 U.S.C. Chapter 4), OIG reports semiannually to the Secretary of Health and Human Services and to Congress on the activities of the office. In the semiannual report, OIG reports expected recoveries. See the most recent semiannual report at <https://oig.hhs.gov/reports-and-publications/semiannual/index.asp>.

² In 2023, the majority of the \$111,277,683 in expected Medicare recoveries that were attributable to the projects stemmed from a single recovery involving a nurse practitioner who billed for genetic tests and durable medical equipment that patients did not need and telemedicine visits that never occurred. 2023 *Performance Data for the Senior Medicare Patrol Projects* (OEI-02-24-00260) June 27, 2024.

³ See SMP, *SMP Consumer Fraud Alert: COVID-19*. Accessed at <https://smpresource.org/medicare-fraud/smp-consumer-fraud-alerts/smp-consumer-fraud-alert-covid-19/> on April 17, 2025.

⁴ See SMP, *SMP Consumer Fraud Alert: Genetic Testing*. Accessed at <https://smpresource.org/medicare-fraud/smp-consumer-fraud-alerts/smp-consumer-fraud-alert-genetic-testing/> on April 17, 2025. The SMP fraud alert references a corresponding OIG fraud alert. See OIG, *Fraud Alert: Genetic Testing Scam*. Accessed at <https://oig.hhs.gov/fraud/consumer-alerts/fraud-alert-genetic-testing-scam/> on April 17, 2025.

⁵ See SMP, *SMP Consumer Fraud Alert: Hospice*. Accessed at <https://smpresource.org/medicare-fraud/smp-consumer-fraud-alerts/smp-consumer-fraud-alert-hospice/> on April 17, 2025.

⁶ See SMP, *SMP Consumer Fraud Alert: Medicaid Renewal*. Accessed at <https://smpresource.org/medicare-fraud/smp-consumer-fraud-alerts/medicaid-renewal/> on May 1, 2024.

⁷ Prior to 2007, OIG reviewed documentation on savings to Medicare only and included self-reported data on savings to Medicaid, beneficiaries, and other entities. In addition, prior to 2012, the projects reported actual recoveries only.

Report Fraud, Waste, and Abuse

OIG Hotline Operations accepts tips and complaints from all sources about potential fraud, waste, abuse, and mismanagement in HHS programs. Hotline tips are incredibly valuable, and we appreciate your efforts to help us stamp out fraud, waste, and abuse.



TIPS.HHS.GOV

Phone: 1-800-447-8477

TTY: 1-800-377-4950

Who Can Report?

Anyone who suspects fraud, waste, and abuse should report their concerns to the OIG Hotline. OIG addresses complaints about misconduct and mismanagement in HHS programs, fraudulent claims submitted to Federal health care programs such as Medicare, abuse or neglect in nursing homes, and many more. [Learn more about complaints OIG investigates.](#)

How Does It Help?

Every complaint helps OIG carry out its mission of overseeing HHS programs and protecting the individuals they serve. By reporting your concerns to the OIG Hotline, you help us safeguard taxpayer dollars and ensure the success of our oversight efforts.

Who Is Protected?

Anyone may request confidentiality. The Privacy Act, the Inspector General Act of 1978, and other applicable laws protect complainants. The Inspector General Act states that the Inspector General shall not disclose the identity of an HHS employee who reports an allegation or provides information without the employee's consent, unless the Inspector General determines that disclosure is unavoidable during the investigation. By law, Federal employees may not take or threaten to take a personnel action because of [whistleblowing](#) or the exercise of a lawful appeal, complaint, or grievance right. Non-HHS employees who report allegations may also specifically request confidentiality.

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