# Department of Health and Human Services OFFICE OF INSPECTOR GENERAL

# SOUTH CAROLINA DID NOT ALWAYS INVOICE REBATES TO MANUFACTURERS FOR PHYSICIANADMINISTERED DRUGS

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August 2022 A-07-21-07003

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#### **Report in Brief**

Date: August 2022 Report No. A-07-21-07003

# U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES OFFICE OF INSPECTOR GENERAL

#### Why OIG Did This Audit

For a covered outpatient drug to be eligible for Federal reimbursement under the Medicaid program's drug rebate requirements, manufacturers must pay rebates to the States for the drugs. However, prior OIG audits found that States did not always invoice and collect all rebates due for drugs administered by physicians.

Our objective was to determine whether South Carolina complied with Federal Medicaid requirements for invoicing manufacturers for rebates for physician-administered drugs.

#### **How OIG Did This Audit**

We reviewed claims for physicianadministered drugs paid between January 2016 and December 2019.

We used the Centers for Medicare & Medicaid Services's (CMS's) Medicare Part B crosswalk and the CMS Medicaid Drug File to identify single-source and multiple-source drugs. Additionally, we determined whether the Healthcare Common Procedure Coding System codes were published in CMS's top-20 multiple-source drug listing.

# South Carolina Did Not Always Invoice Rebates to Manufacturers for Physician-Administered Drugs

#### What OIG Found

South Carolina did not always comply with Federal Medicaid requirements for invoicing manufacturers for rebates for physician-administered drugs. South Carolina did not invoice for, and collect from manufacturers, rebates associated with \$14.5 million (Federal share) in physician-administered drugs. Of this amount, \$14.3 million (Federal share) was for single-source drugs and \$242,000 (Federal share) was for top-20 multiple-source drugs. Further, we were unable to determine whether, in some cases, South Carolina was required to invoice for rebates for other multiple-source physician-administered drug claims. South Carolina did not invoice the manufacturers for rebates associated with claims totaling \$1.3 million (Federal share) for these multiple-source drugs.

#### What OIG Recommends and South Carolina Comments

We recommend that South Carolina refund to the Federal Government \$14.3 million (Federal share) for claims for single-source physician-administered drugs and \$242,000 (Federal share) for claims for top-20 multiple-source physician-administered drugs. We also recommend that South Carolina work with CMS to determine the unallowable portion of \$1.3 million (Federal share) for other claims for multiple-source physician-administered drugs that may have been ineligible for Federal reimbursement, refund that amount, and consider invoicing drug manufacturers for rebates for these drugs if CMS determines that the drug claims are allowable. In addition, we recommend that South Carolina work with CMS to determine and refund the unallowable portion of Federal reimbursement for physician-administered drugs that were not invoiced for rebates after December 31, 2019, and continue to review and strengthen its internal controls to ensure that all physician-administered drugs eligible for rebates are invoiced.

South Carolina generally concurred with our recommendations and described corrective actions it had taken or planned to take. South Carolina said that its drug rebate vendor had confirmed that a total of \$14.1 million (Federal share) was eligible for invoicing and added that the vendor planned to submit invoices to manufacturers to secure rebates for these claims. South Carolina also identified expenditures totaling \$1.4 million (Federal share) that could be refunded to the Federal Government because of deficiencies in data collection during original claim adjudication. For our procedural recommendations, South Carolina described deficiencies in its automated system and added that it planned to modify and strengthen its submission and adjudication processes. We maintain that our findings and recommendations remain valid.

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#### INTRODUCTION

#### WHY WE DID THIS AUDIT

For a covered outpatient drug to be eligible for Federal reimbursement under the Medicaid program's drug rebate requirements, manufacturers must pay rebates to the States for the drugs. States generally offset the Federal share of these rebates against their Medicaid expenditures. States invoice the manufacturers for rebates to reduce the cost of drugs to the program. However, a prior Office of Inspector General review found that States did not always invoice and collect all rebates due for drugs administered by physicians.<sup>1</sup> (Appendix B lists previous audits of the Medicaid drug rebate program.) For this audit, we reviewed the South Carolina Department of Health and Human Services's (State agency's) invoicing for rebates for physician-administered drugs for the period January 1, 2016, through December 31, 2019.

#### **OBJECTIVE**

Our objective was to determine whether the State agency complied with Federal Medicaid requirements for invoicing manufacturers for rebates for physician-administered drugs.

#### **BACKGROUND**

#### **Medicaid Drug Rebate Program**

The Medicaid drug rebate program became effective in 1991 (the Social Security Act (the Act) § 1927). For a covered outpatient drug to be eligible for Federal reimbursement under the program, the drug's manufacturer must enter into a rebate agreement with the Centers for Medicare & Medicaid Services (CMS) and pay quarterly rebates to the States. CMS, the States, and drug manufacturers each have specific functions under the program.

Manufacturers are required to submit a list to CMS of all covered outpatient drugs and to report each drug's average manufacturer price and, where applicable, best price.<sup>2</sup> On the basis of this information, CMS calculates a unit rebate amount for each drug and provides the information to the States each quarter. Covered outpatient drugs reported by participating drug manufacturers are listed in the CMS Medicaid Drug File, which identifies drugs with such fields as National Drug Code (NDC), unit type, units per package size, and product name.

Section 1903(i)(10) of the Act prohibits Federal reimbursement for States that do not capture the information necessary for invoicing manufacturers for rebates as described in section 1927(a)(7) of the Act. To invoice for rebates, States capture drug utilization data that identifies, by NDC, the number of units of each drug for which the States reimbursed Medicaid providers

<sup>&</sup>lt;sup>1</sup> States' Collection of Medicaid Rebates for Physician-Administered Drugs (OEI-03-09-00410), issued June 24, 2011.

<sup>&</sup>lt;sup>2</sup> Section 1927(b) of the Act and section II of the Medicaid rebate agreement.

and report the information to the manufacturers (the Act § 1927(b)(2)(A)). The number of units is multiplied by the unit rebate amount to determine the actual rebate amount due from each manufacturer.

States report drug rebate accounts receivable data to CMS on the Medicaid Drug Rebate Schedule. This schedule is part of the Quarterly Medicaid Statement of Expenditures for the Medical Assistance Program report (Form CMS-64), which contains a summary of actual Medicaid expenditures for each quarter and is used by CMS to reimburse States for the Federal share of Medicaid expenditures.

#### **Physician-Administered Drugs**

Drugs administered by a physician are typically invoiced to the Medicaid program on a claim form using Healthcare Common Procedure Coding System (HCPCS) codes.<sup>3</sup> For purposes of the Medicaid drug rebate program, physician-administered drugs are classified as either single-source or multiple-source.<sup>4</sup>

The Deficit Reduction Act of 2005 (DRA) amended section 1927 of the Act to specifically address the collection of rebates on physician-administered drugs for all single-source physician-administered drugs and for the top 20 multiple-source physician-administered drugs.<sup>5</sup>
Beginning on January 1, 2007, CMS was responsible for publishing annually the list of the top 20 multiple-source drugs by HCPCS codes that had the highest dollar volume dispensed. Before the DRA, many States did not collect rebates on physician-administered drugs if the drug claims did not contain NDCs. NDCs enable States to identify the drugs and their manufacturers and facilitate the collection of rebates for the drugs.

#### The State Agency's Medicaid Drug Rebate Program

The State agency is responsible for paying claims, submitting invoices to manufacturers, and collecting Medicaid drug rebates for physician-administered drugs.

The State agency also requires the submission of NDCs on all claims with procedure codes for physician-administered drugs.<sup>6</sup> The State agency uses its claim utilization data for physician-

<sup>&</sup>lt;sup>3</sup> HCPCS codes are used throughout the health care industry to standardize coding for medical procedures, services, products, and supplies.

<sup>&</sup>lt;sup>4</sup> See, e.g., the Act § 1927(a)(7). In general terms, multiple-source drugs are covered outpatient drugs for which there are two or more drug products that are rated therapeutically equivalent by the Food and Drug Administration. See, e.g., the Act § 1927(k)(7). Multiple-source drugs stand in contrast to single-source drugs, which do not have therapeutic equivalents.

<sup>&</sup>lt;sup>5</sup> The term "top-20 multiple-source drugs" is drawn from a CMS classification and describes these drugs in terms of highest dollar volume of physician-administered drugs in Medicaid. The Act § 1927(a)(7)(B)(i).

<sup>&</sup>lt;sup>6</sup> South Carolina Department of Health and Human Services Medicaid Bulletin (Sep. 11, 2006).

administered drugs, which it derives from claims submitted by providers, to invoice manufacturers quarterly and to maintain a record of rebate accounts receivable due from the manufacturers. The manufacturers then pay the rebates directly to the State agency.

#### **HOW WE CONDUCTED THIS AUDIT**

The State agency claimed \$65,278,502 (\$46,514,825 Federal share) for physician-administered drugs paid between January 1, 2016, and December 31, 2019.

We used the CMS Medicaid Drug File to determine whether the NDCs listed on the claims were classified as single-source drugs or multiple-source drugs. For claims submitted without an NDC, we matched the HCPCS code on the drug claim to the HCPCS code on CMS's Medicare Part B crosswalk to identify the drug classification. Additionally, we determined whether the HCPCS codes were published in CMS's top-20 multiple-source drug listing.

We conducted this performance audit in accordance with generally accepted government auditing standards. Those standards require that we plan and perform the audit to obtain sufficient, appropriate evidence to provide a reasonable basis for our findings and conclusions based on our audit objectives. We believe that the evidence obtained provides a reasonable basis for our findings and conclusions based on our audit objectives.

Appendix A contains the details of our audit scope and methodology.

#### **FINDINGS**

The State agency did not always comply with Federal Medicaid requirements for invoicing manufacturers for rebates for physician-administered drugs. The State agency did not invoice for, and collect from manufacturers, rebates associated with \$20.4 million (\$14.5 million Federal share) in physician-administered drugs. Of this amount, \$20.0 million (\$14.3 million Federal share) was for single-source drugs and \$339,000 (\$242,000 Federal share) was for top-20 multiple-source drugs. Because the State agency's internal controls did not always ensure that it invoiced manufacturers to secure rebates, the State agency improperly claimed Federal reimbursement for these single-source drugs and top-20 multiple-source drugs.

<sup>&</sup>lt;sup>7</sup> The Medicare Part B crosswalk is published quarterly by CMS and is based on drug and biological information submitted to CMS by manufacturers. CMS uses this information along with pricing data submitted by manufacturers to calculate a volume-weighted sales price for each HCPCS code, which becomes the basis for the reimbursement rate the States pay to providers for the following quarter. CMS instructed States that they could use the crosswalk as a reference because HCPCS codes and NDCs are standardized codes used across health care programs.

<sup>&</sup>lt;sup>8</sup> Specifically, the State agency did not invoice manufacturers for rebates associated with drug expenditures that totaled \$20,383,743 (\$14,523,159 Federal share).

<sup>&</sup>lt;sup>9</sup> Specifically, \$20,044,673 (\$14,281,626 Federal share) was for single-source drugs and \$339,070 (\$241,533 Federal share) was for top-20 multiple-source drugs.

Further, we were unable to determine whether, in some cases, the State agency was required to invoice for rebates for other multiple-source physician-administered drug claims. Although the State agency generally collected the drug utilization data necessary to invoice manufacturers for rebates associated with these drugs, the State agency did not invoice the manufacturers for rebates associated with the claims totaling \$1.9 million (\$1.3 million Federal share) for these multiple-source drugs. Accordingly, we are recommending that the State agency work with CMS to determine the unallowable portion of the \$1.9 million (\$1.3 million Federal share) of claims and consider invoicing drug manufacturers for rebates for these drugs if CMS determines that the drug claims are allowable.

#### **FEDERAL AND STATE REQUIREMENTS**

The DRA amended section 1927 of the Act to specifically address the collection of rebates on physician-administered drugs. States must capture NDCs for single-source and top-20 multiple-source drugs (the Act § 1927(a)(7)). To secure rebates, States are required to report certain information to manufacturers within 60 days after the end of each rebate period (the Act § 1927(b)(2)(A)). Federal regulations prohibit Federal reimbursement for physician-administered drugs for which a State has not required the submission of claims containing the NDCs (42 CFR § 447.520).

The State agency publishes Medicaid bulletins to clarify and explain new and existing programs and policies for providers and other interested parties. The South Carolina Department of Health and Human Services Medicaid Bulletin (September 11, 2006) states:

To comply with Centers for Medicare and Medicaid Services (CMS) requirements related to the Deficit Reduction Act (DRA) of 2005, a change involving all drugs administered in an office/clinic or other outpatient setting will become effective with dates of service on or after January 1, 2007. The South Carolina Department of Health and Human Services (DHHS) will require providers billing for prescription drug products administered in an office or outpatient setting using a drug-related Healthcare Common Procedure Coding System (HCPCS) code to include the following data elements on all electronic, [South Carolina] Medicaid Web-Based Claims . . . and paper claim submissions: National Drug Code (NDC) . . . each NDC must be an 11-digit code . . . unique to the manufacturer of the specific drug or product administered to the beneficiary.

Appendix C contains Federal and State requirements related to physician-administered drugs.

<sup>&</sup>lt;sup>10</sup> Specifically, \$1,863,119 (\$1,328,195 Federal share) was for other multiple-source drugs.

# THE STATE AGENCY DID NOT INVOICE MANUFACTURERS FOR REBATES ON SOME SINGLE-SOURCE PHYSICIAN-ADMINISTERED DRUGS

The State agency improperly claimed Federal reimbursement of \$20.0 million (\$14.3 million Federal share) for single-source physician-administered drug claims for which it did not invoice manufacturers for rebates.

Because the State agency did not invoice for rebates for all single-source physicianadministered drugs, these claims were not eligible for Federal reimbursement.

During our fieldwork, we briefed State agency officials on the results of our initial analysis, after which the State agency began to evaluate existing internal controls for the physician-administered drug claims and rebate process lifecycle. The State agency developed a schedule to evaluate and ensure that all rebate-eligible physician-administered drug claims are being submitted to the State agency's rebate contractor to be invoiced for rebate. This process is ongoing; as of the date of our exit conference, the State agency had not yet begun to submit the identified drug claims to its rebate contractor. Based on its initial evaluation of internal controls, the State agency may decide to implement additional operational review processes to review claim information at each step in the drug claims and rebate process lifecycle, thereby to ensure that all eligible physician-administered drug claims are invoiced to the drug manufacturers.

# THE STATE AGENCY DID NOT INVOICE MANUFACTURERS FOR REBATES ON SOME TOP-20 MULTIPLE-SOURCE PHYSICIAN-ADMINISTERED DRUGS

The State agency improperly claimed Federal reimbursement of \$339,000 (\$242,000 Federal share) for top-20 multiple-source drugs for which it did not invoice manufacturers for rebates.

Before 2012, CMS provided the State agency with an annual listing of top-20 multiple-source HCPCS codes and their respective NDCs. However, the State agency did not always submit the utilization data to the drug manufacturers for rebate purposes.

Because the State agency did not invoice for rebates for all top-20 multiple-source physicianadministered drugs, the claims that were not invoiced for rebates were not eligible for Federal reimbursement.

# THE STATE AGENCY DID NOT INVOICE MANUFACTURERS FOR REBATES ON OTHER MULTIPLE-SOURCE PHYSICIAN-ADMINISTERED DRUGS

We were unable to determine whether, in some cases, the State agency was required to invoice for rebates for other multiple-source physician-administered drug claims.

Although the State agency generally collected the drug utilization data necessary to invoice manufacturers for rebates associated with these multiple-source physician-administered drugs,

the State agency did not invoice the manufacturers for rebates associated with these drugs, which were not identified as top-20 multiple-source drugs. Providers submitted claims totaling \$1.9 million (\$1.3 million Federal share) that were not used to obtain Medicaid drug rebates. Under the Medicaid drug rebate program, these claims could have been eligible for rebates.

Accordingly, we set aside \$1.9 million (\$1.3 million Federal share) for the remaining multiple-source drug claims and are recommending that the State agency work with CMS to determine the unallowable portion of these claims and consider invoicing drug manufacturers for rebates for these drugs if CMS determines that the drug claims are allowable.

#### **RECOMMENDATIONS**

We recommend that the South Carolina Department of Health and Human Services:

- refund to the Federal Government \$14,281,626 (Federal share) for claims for single-source physician-administered drugs that were ineligible for Federal reimbursement;
- refund to the Federal Government \$241,533 (Federal share) for claims for top-20 multiple-source physician-administered drugs that were ineligible for Federal reimbursement:
- work with CMS to determine the unallowable portion of \$1,328,195 (Federal share) for other claims for multiple-source physician-administered drugs that may have been ineligible for Federal reimbursement, refund that amount, and consider invoicing drug manufacturers for rebates for these drugs if CMS determines that the drug claims are allowable;
- work with CMS to determine and refund the unallowable portion of Federal reimbursement for physician-administered drugs that were not invoiced for rebates after December 31, 2019; and
- continue to review and strengthen its internal controls to ensure that all physicianadministered drugs eligible for rebates are invoiced.

#### STATE AGENCY COMMENTS AND OFFICE OF INSPECTOR GENERAL RESPONSE

In written comments on our draft report, the State agency generally concurred with our recommendations and described corrective actions it had taken or planned to take.

For our first three recommendations, the State agency said that it had begun to work with its drug rebate vendor to identify claims that are eligible for invoicing. Specifically, the State agency stated that it had submitted a total of \$15,214,858 (Federal share) to its drug rebate vendor for evaluation and allowability for invoicing. The State agency also stated that its vendor had confirmed that a total of \$14,062,778 (Federal share) was eligible for invoicing and

added that the vendor planned to submit respective invoices to manufacturers no later than August 29, 2022, to secure rebates for these claims. The State agency also identified a total of \$415,575 (Federal share) in drug claims as "340B related transactions," which are not rebate eligible (see footnote 12 later in this report). Furthermore, the State agency identified expenditures totaling \$1,371,664 (Federal share) that could be refunded to the Federal Government for claims that "did not contain the necessary elements for rebate consideration due to deficiencies in our data collection during original [claim] adjudication." For this latter amount, the State agency said that it could refund those expenditures to the Federal Government through entries in its Form CMS-64 if and when instructed to do so.<sup>11</sup>

For our last two recommendations, the State agency said it would perform the manual activity to submit for invoicing any outstanding claims that were not invoiced for rebates after the end of our audit period. In addition, the State agency identified four specific deficiencies in its automated system that, it said, were a "material cause of the failure to submit invoices." The State agency added that it planned to modify its claim submission process and strengthen its adjudication process to address these four deficiencies.

The State agency's comments appear in their entirety in Appendix D.

After reviewing the State agency's comments, we maintain that our findings and recommendations remain valid. As stated in Appendix A, during our audit we obtained a list of 340B entities from the State agency (footnote 12) and removed the associated drug claims. After we issued our draft report, the State agency's drug rebate vendor identified the \$415,575 (Federal share) as additional "340B related transactions" that the State agency had not identified for us during our audit. We refer these claims to CMS and note that if they are in fact associated with 340B entities, then we agree with the State agency that these claims are not rebate eligible. We note as well that the State agency said that it and its drug rebate vendor had taken steps to prepare to submit invoices to drug manufacturers for the majority of the drug claims that we have either questioned or set aside for CMS adjudication.

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<sup>&</sup>lt;sup>11</sup> The dollar amounts totaled and conveyed in this paragraph include amounts associated with our first two recommendations, in which we questioned claims, as well as amounts associated with our third recommendation, in which we set aside a total of \$1,328,195 (Federal share) in other claims for multiple-source physician-administered drugs that may have been ineligible for Federal reimbursement.

#### APPENDIX A: AUDIT SCOPE AND METHODOLOGY

#### SCOPE

The State agency claimed \$65,278,502 (\$46,514,825 Federal share) for physician-administered drugs paid between January 1, 2016, and December 31, 2019.

Our audit objective did not require an understanding or assessment of the complete internal control structure of the State agency. We limited our internal control review to obtaining an understanding of the State agency's processes for reimbursing physician-administered drug claims and its process for claiming and obtaining Medicaid drug rebates for physician-administered drugs.

We conducted our audit work, which included contacting the State agency in Columbia, South Carolina, from June 2021 to June 2022.

#### **METHODOLOGY**

To accomplish our objective, we took the following steps:

- We reviewed applicable Federal laws, regulations, and guidance pertaining to the Medicaid drug rebate program and physician-administered drugs.
- We reviewed State agency requirements and guidance to providers, including invoicing instructions for physician-administered drugs.
- We reviewed State agency policies and procedures for rebates for physicianadministered drugs.
- We interviewed State agency personnel to gain an understanding of the administration of and controls over the Medicaid invoicing and rebate process for physicianadministered drugs.
- We obtained listings of the CMS top-20 multiple-source physician-administered drugs, the Medicare Part B crosswalk, and the CMS Medicaid Drug File for our audit period.
- We obtained claim details from the State agency for all physician-administered drugs for the period January 1, 2016, through December 31, 2019.

- We obtained the listing of 340B entities from the State agency.<sup>12</sup>
- We removed drug claims totaling \$43,031,640 (\$30,663,471 Federal share) that either were not eligible for a drug rebate or were invoiced for rebate.
- We reviewed the remaining drug claims totaling \$22,246,862 (\$15,851,354 Federal share) to determine whether the State agency complied with Federal Medicaid requirements for invoicing manufacturers for rebates for physician-administered drugs.
  - We identified single-source drugs based on the classification of the drugs in the CMS Medicaid Drug File. If necessary, we matched the HCPCS code on the drug claim to the HCPCS code on CMS's Medicare Part B crosswalk to identify the NDCs associated with each HCPCS code listed on claims from providers.
  - We identified the top-20 multiple-source drugs by matching the HCPCS code on the drug claim to the HCPCS code on CMS's top-20 multiple-source drug listing.
  - We identified the remaining drugs as other outpatient physician-administered drugs. These drugs were not identified as single-source or as top-20 multiplesource drugs.
- We discussed the results of our audit with State agency officials on May 6, 2022.

We conducted this performance audit in accordance with generally accepted government auditing standards. Those standards require that we plan and perform the audit to obtain sufficient, appropriate evidence to provide a reasonable basis for our findings and conclusions based on our audit objectives. We believe that the evidence obtained provides a reasonable basis for our findings and conclusions based on our audit objectives.

<sup>&</sup>lt;sup>12</sup> Under the 340B drug pricing program (set forth in 42 U.S.C. § 256b), a 340B entity may purchase reduced-price covered outpatient drugs from manufacturers; examples of 340B entities are disproportionate share hospitals, which generally serve large numbers of low-income and/or uninsured patients, and State AIDS drug assistance programs. Drugs subject to discounts under the 340B drug pricing program are not subject to rebates under the Medicaid drug rebate program. Section 1927(j) of the Act and 42 U.S.C. § 256b(a)(5)(A).

#### APPENDIX B: RELATED OFFICE OF INSPECTOR GENERAL REPORTS

Report Title	Report Number	Date Issued
Colorado Did Not Invoice Rebates to Manufacturers for Physician-Administered Drugs Dispensed to Enrollees of Medicaid Managed-Care Organizations	<u>A-07-17-06075</u>	9/8/2021
New Mexico Did Not Bill Manufacturers for Some Rebates for Physician-Administered Drugs Dispensed to Enrollees of Medicaid Managed-Care Organizations	<u>A-06-16-00001</u>	6/2/2021
Massachusetts Claimed Unallowable Federal Reimbursement for Some Medicaid Physician- Administered Drugs	<u>A-06-18-04001</u>	10/22/2020
Minnesota Did Not Bill Manufacturers for Some Rebates for Drugs Dispensed to Enrollees of Medicaid Managed-Care Organizations	A-05-17-00018	10/21/2020
Vermont Did Not Always Invoice Rebates to Manufacturers for Physician-Administered Drugs	<u>A-07-19-06086</u>	9/18/2020
Maine Did Not Always Invoice Rebates to Manufacturers for Physician-Administered Drugs	<u>A-07-18-06079</u>	9/14/2020
Michigan Did Not Bill Manufacturers for Some Rebates for Drugs Dispensed to Enrollees of Medicaid Managed-Care Organizations	A-05-17-00017	8/25/2020
Alaska Claimed Unallowable Federal Reimbursement for Some Medicaid Physician-Administered Drugs	<u>A-09-19-02001</u>	7/21/2020
New York Did Not Bill Manufacturers for Some Rebates for Drugs Dispensed to Enrollees of Medicaid Managed-Care Organizations	<u>A-02-18-01016</u>	4/7/2020
New York Claimed Unallowable Federal Reimbursement for Some Medicaid Physician- Administered Drugs	<u>A-02-18-01011</u>	2/19/2020
New Jersey Did Not Bill Manufacturers for Tens of Millions of Dollars in Rebates for Drugs Dispensed to Enrollees of Medicaid Managed-Care Organizations	<u>A-02-16-01011</u>	8/30/2019
Texas Did Not Bill Manufacturers for Some Rebates for Physician-Administered Drugs Dispensed to Enrollees of Medicaid Managed-Care Organizations	<u>A-06-17-04001</u>	8/21/2019
Connecticut Claimed Unallowable Federal Reimbursement for Medicaid Physician-Administered Drugs That Were Not Invoiced to Manufacturers for Rebates	<u>A-07-18-06078</u>	8/16/2019

Report Title	Report Number	Date Issued
Illinois Claimed Unallowable Federal Reimbursement	A-05-18-00030	6/18/2019
for Some Medicaid Physician-Administered Drugs	<u>/ ( 0 10 0000</u>	0, 10, 1013
New Jersey Claimed Unallowable Federal		
Reimbursement for Some Medicaid Physician-	<u>A-02-16-01012</u>	5/9/2019
Administered Drugs		
Indiana Claimed Unallowable Federal		
Reimbursement for Some Medicaid Physician-	A-05-17-00038	4/5/2019
Administered Drugs		
Arizona Did Not Bill Manufacturers for Some Rebates		
for Drugs Dispensed to Enrollees of Medicaid	A-09-16-02031	2/16/2018
Managed-Care Organizations		
Arkansas Claimed Unallowable Federal		
Reimbursement for Some Medicaid Physician-	A-06-16-00018	2/12/2018
Administered Drugs		
Nebraska Did Not Invoice Rebates to Manufacturers		
for Physician-Administered Drugs Dispensed to	<u>A-07-13-06046</u>	12/22/2017
Enrollees of Medicaid Managed-Care Organizations		
Texas Did Not Bill Manufacturers for Some Rebates		
for Pharmacy Drugs of Medicaid Managed-Care	<u>A-06-16-00004</u>	12/12/2017
Organizations		
Ohio Claimed Unallowable Federal Reimbursement	A-05-16-00013	11/1/2017
for Some Medicaid Physician-Administered Drugs	<u>A 03 10 00013</u>	11/1/2017
Washington State Did Not Bill Manufacturers for		
Some Rebates for Drugs Dispensed to Enrollees of	A-09-16-02028	9/26/2017
Medicaid Managed-Care Organizations		
Hawaii Did Not Bill Manufacturers for Some Rebates		
for Drugs Dispensed to Enrollees of Medicaid	A-09-16-02029	9/26/2017
Managed-Care Organizations		
Nevada Did Not Bill Manufacturers for Some Rebates		
for Drugs Dispensed to Enrollees of Medicaid	A-09-16-02027	9/12/2017
Managed-Care Organizations		
Iowa Did Not Invoice Rebates to Manufacturers for		
Physician-Administered Drugs of Medicaid Managed-	<u>A-07-16-06065</u>	5/5/2017
Care Organizations		
Wisconsin Claimed Unallowable Federal		
Reimbursement for Some Medicaid Physician-	<u>A-05-16-00014</u>	3/23/2017
Administered Drugs		
Colorado Claimed Unallowable Federal		
Reimbursement for Some Medicaid Physician-	<u>A-07-14-06050</u>	1/5/2017
Administered Drugs		

Report Title	Report Number	Date Issued
Delaware Did Not Bill Manufacturers for Some Rebates for Physician-Administered Drugs Dispensed to Enrollees of Medicaid Managed-Care Organizations	<u>A-03-15-00202</u>	12/30/2016
Virginia Did Not Bill Manufacturers for Some Rebates for Physician-Administered Drugs Dispensed to Enrollees of Medicaid Managed-Care Organizations	<u>A-03-15-00201</u>	12/22/2016
California Did Not Bill Manufacturers for Rebates for Physician-Administered Drugs Dispensed to Enrollees of Some Medicaid Managed-Care Organizations	<u>A-09-15-02035</u>	12/8/2016
Kansas Correctly Invoiced Rebates to Manufacturers for Most Physician-Administered Drugs Dispensed to Enrollees of Medicaid Managed-Care Organizations	<u>A-07-15-06060</u>	8/18/2016
Utah Claimed Unallowable Federal Reimbursement for Some Medicaid Physician-Administered Drugs	<u>A-07-14-06057</u>	5/26/2016
Wyoming Claimed Unallowable Federal Reimbursement for Some Medicaid Physician- Administered Drugs	<u>A-07-15-06063</u>	3/31/2016
South Dakota Claimed Unallowable Federal Reimbursement for Some Medicaid Physician- Administered Drugs	<u>A-07-15-06059</u>	2/9/2016
Montana Correctly Claimed Federal Reimbursement for Most Medicaid Physician-Administered Drugs	A-07-15-06062	1/14/2016
North Dakota Correctly Claimed Federal Reimbursement for Most Medicaid Physician- Administered Drugs	<u>A-07-15-06058</u>	1/13/2016
California Claimed Unallowable Federal Medicaid Reimbursement by Not Billing Manufacturers for Rebates for Some Physician-Administered Drugs	<u>A-09-14-02038</u>	1/7/2016
Kansas Correctly Claimed Federal Reimbursement for Most Medicaid Physician-Administered Drugs	<u>A-07-14-06056</u>	9/18/2015
Iowa Claimed Unallowable Federal Reimbursement for Some Medicaid Physician-Administered Drugs	<u>A-07-14-06049</u>	7/22/2015
Texas Claimed Unallowable Federal Reimbursement for Some Medicaid Physician-Administered Drugs	<u>A-06-12-00060</u>	5/4/2015
Missouri Claimed Unallowable Federal Reimbursement for Some Medicaid Physician- Administered Drugs	<u>A-07-14-06051</u>	4/13/2015

Report Title	Report Number	Date Issued
Oregon Did Not Bill Manufacturers for Rebates for Physician-Administered Drugs Dispensed to Enrollees of Medicaid Managed-Care Organizations	<u>A-09-13-02037</u>	3/4/2015
Louisiana Complied With the Federal Medicaid Requirements for Billing Manufacturers for Rebates for Physician-Administered Drugs	<u>A-06-14-00031</u>	2/10/2015
The District of Columbia Claimed Unallowable Federal Reimbursement for Some Medicaid Physician-Administered Drugs	<u>A-03-12-00205</u>	8/21/2014
Nebraska Claimed Unallowable Federal Reimbursement for Some Medicaid Physician- Administered Drugs	<u>A-07-13-06040</u>	8/7/2014
Idaho Did Not Bill Manufacturers for Rebates for Some Medicaid Physician-Administered Drugs	<u>A-09-12-02079</u>	4/30/2014
Oregon Claimed Unallowable Federal Medicaid Reimbursement by Not Billing Manufacturers for Rebates for Some Physician-Administered Drugs	<u>A-09-12-02080</u>	4/24/2014
Maryland Claimed Unallowable Federal Reimbursement for Some Medicaid Physician- Administered Drugs	<u>A-03-12-00200</u>	11/26/2013
Oklahoma Complied With the Federal Medicaid Requirements for Billing Manufacturers for Rebates for Physician-Administered Drugs	<u>A-06-12-00059</u>	9/19/2013
Nationwide Rollup Report for Medicaid Drug Rebate Collections	<u>A-06-10-00011</u>	8/12/2011
States' Collection of Medicaid Rebates for Physician- Administered Drugs	OEI-03-09-00410	6/24/2011

# APPENDIX C: FEDERAL AND STATE REQUIREMENTS RELATED TO PHYSICIAN-ADMINISTERED DRUGS

#### **FEDERAL LAWS**

Under the Medicaid program, States may provide coverage for outpatient drugs as an optional service (the Act § 1905(a)(12)). Section 1903(a) of the Act provides for Federal financial participation (Federal share) in State expenditures for these drugs. The Medicaid drug rebate program, created by the Omnibus Budget Reconciliation Act of 1990 that added section 1927 to the Act, became effective on January 1, 1991. Manufacturers must enter into a rebate agreement with the U.S. Secretary of Health and Human Services (HHS) and pay rebates for States to receive Federal funding for the manufacturer's covered outpatient drugs dispensed to Medicaid patients (the Act § 1927(a)). Responsibility for the drug rebate program is shared among the drug manufacturers, CMS, and the States.

Section 6002 of the DRA added section 1927(a)(7) to the Act to require that States capture information necessary to secure rebates from manufacturers for certain covered outpatient drugs administered by a physician. In addition, section 6002 of the DRA amended section 1903(i)(10) of the Act to prohibit a Medicaid Federal share for covered outpatient drugs administered by a physician unless the States collect the utilization and coding data described in section 1927(a)(7) of the Act.

Section 1927(a)(7) of the Act requires that States shall provide for the collection and submission of such utilization data and coding for each such drug as the Secretary may specify as necessary to identify the manufacturer of the drug in order to secure rebates for all single-source physician-administered drugs effective January 1, 2006, and for the top 20 multiple-source drugs effective January 1, 2008. Section 1927(a)(7)(C) of the Act stated that, effective January 1, 2007, the utilization data must be submitted using the NDC. To secure rebates, States are required to report certain information to manufacturers within 60 days after the end of each rebate period (the Act § 1927(b)(2)(A)).

Section 1927(a)(7)(D) of the Act allowed HHS to delay any of the above requirements to prevent hardship to States that required additional time to implement the physician-administered drug reporting requirements.

#### **FEDERAL REGULATIONS**

Federal regulations set conditions for States to obtain a Federal share for covered outpatient drugs administered by a physician and specifically state that no Federal share is available for physician-administered drugs for which a State has not required the submission of claims using codes that identify the drugs sufficiently for the State to bill a manufacturer for rebates (42 CFR § 447.520).

#### **STATE REQUIREMENTS**

The State agency publishes Medicaid bulletins to clarify and explain new and existing programs and policies for providers and other interested parties. The South Carolina Department of Health and Human Services Medicaid Bulletin (September 11, 2006) states:

To comply with Centers for Medicare and Medicaid Services (CMS) requirements related to the Deficit Reduction Act (DRA) of 2005, a change involving all drugs administered in an office/clinic or other outpatient setting will become effective with dates of service on or after January 1, 2007. The South Carolina Department of Health and Human Services (DHHS) will require providers billing for prescription drug products administered in an office or outpatient setting using a drug-related Healthcare Common Procedure Coding System (HCPCS) code to include the following data elements on all electronic, [South Carolina] Medicaid Web-Based Claims . . . and paper claim submissions: National Drug Code (NDC) . . . each NDC must be an 11-digit code . . . unique to the manufacturer of the specific drug or product administered to the beneficiary.

#### APPENDIX D: STATE AGENCY COMMENTS



Henry McMaster GOVERNOR Robert M. Kerr DIRECTOR P.O. Box 8206 > Columbia, SC 29202 www.scdhhs.gov

July 19, 2022

Re: Report Number A-07-21-07003

James I. Korn Regional Inspector General for Audit Services Department of Health & Human Services Office of Inspector General Office of Audit Services, Region VII 601 East 12<sup>th</sup> Street, Room 0429 Kansas City, MO 64106

Dear Mr. Korn:

The South Carolina Department of Health & Human Services (SCDHHS) has reviewed your draft report entitled "South Carolina Did Not Always Invoice Rebates to Manufacturers for Physician-Administered Drugs". In general, SCDHHS concurs with each of the recommendations. As previously conveyed in an earlier communication dated March 25, 2022, SCDHHS is continuing its remediation of certain systems and processing issues that prevented delivery of those Physician-Administrative Drugs (PAD) claims not "matched" as received by our drug rebate vendor, for invoicing consideration. As a result, we are offering the following corrective action(s) in response to these recommendations. 15

Recommendation #1 - Refund the Federal Government \$20,044,672 million (\$14.281,626 FFP) for claims for single source physician-administered drugs that were ineligible for Federal reimbursement.

Corrective Action taken/planned – In conjunction with our remediation plan, SCDHHS has subsequently submitted \$19,298,958 (\$13,760.961 FFP) 96% of claims for single-source drugs to its drug rebate contractor, for evaluation and allowability for invoicing. has confirmed that \$18,117,851 (\$12,918,799 FFP) 94% of those claims are eligible for invoicing and plans to submit respective invoices to manufacturers no later than August 29, 2022. As part of that confirmation, \$327,422 (\$231,585 FFP) has been identified as "340B related transactions", and therefore should be excluded from any requirements to rebate. The residual claims did not contain the necessary elements for rebate consideration due to deficiencies in our data collection during original adjudication. As a result, \$1,599,398 (\$1,131,254 FFP) in expenditures can be refunded to the Federal Government via an entry to the CMS 64 when instructed.

Recommendation #2 - Refund the Federal Government \$339,070 (\$241,533 FFP) for claims for top-20 multiple-source physician-administered drugs that were ineligible for Federal reimbursement.

13 Office of Inspector General Note--The deleted text in this Appendix has been redacted because it is third-party information.



Corrective Action taken/planned – In conjunction with our remediation plan, SCDHHS has subsequently submitted \$256,143 (\$182,517 FFP) 76% of claims for top-20 multiple source drugs to its drug rebate contractor, for evaluation and allowability for invoicing. has confirmed that \$228,447 (\$162,783 FFP) 89% of those claims are eligible for invoicing and plans to submit respective invoices to manufacturers no later than August 29, 2022. As part of that confirmation, \$7,210 (\$5,137 FFP) has been identified as "340B related transactions", and therefore should be excluded from any requirements for rebate. The residual claims did not contain the necessary elements for rebate consideration due to deficiencies in our data collection during original adjudication. As a result, \$103,412 (\$73,681 FFP) in expenditures can be refunded to the Federal Government via an entry to the CMS 64 when instructed.

**Recommendation #3** – Work with CMS to determine the unallowable portion of \$1,863,118 (\$1,328,195 FFP) for other claims for multiple-source physician-administered drugs that may have been ineligible for Federal reimbursement, refund that amount, and consider invoicing drug manufacturers for these drugs if CMS determines that the drug claims are allowable.

Corrective Action taken/planned – In conjunction with our remediation plan, SCDHHS has subsequently submitted \$1,782,741 (\$1,271,380 FFP) 96% of claims for other multiple-source drugs to its drug rebate contractor, for evaluation and allowability for invoicing. has confirmed that \$1,378,565 (\$981,196 FFP) 77% of those claims are eligible for invoicing and plans to submit respective invoices to manufacturers no later than August 29, 2022. As part of that confirmation, \$250,776 (\$178,853 FFP) has been identified as "340B related transactions", and therefore should be excluded from any requirements for rebate. The residual claims did not contain the necessary elements for rebate consideration due to deficiencies in our data collection during original adjudication. SCDHHS will work with CMS to determine the unallowable portion of \$233,776 (\$166,729 FFP) in claims that may be ineligible for Federal reimbursement and refund that amount via an entry to the CMS 64 if instructed.

**Recommendation #4** – Work with CMS to determine and refund the unallowable portion of Federal reimbursement for physician-administered drugs that were not invoiced for rebates after December 31, 2019.

Corrective Action taken/planned – As stated, SCDHHS has initiated a comprehensive remediation project to resolve certain MMIS system defects to correct the issues with compliance with Federal Medicaid requirements for invoicing manufacturers for rebates for physician-administered drugs. With the planned submission of the above claims for invoicing for the period between January 1, 2016 and December 31, 2019, SCDHHS is now prioritizing completion of the system changes necessary to strengthen its internal controls. Once complete, SCDHHS will again perform the manual activity to submit any outstanding claims for invoicing during the period after December 31, 2019 and the date the controls are implemented.

**Recommendation #5** – Continue to review and strengthen its internal controls to ensure that all physician-administered drugs eligible for rebates are invoiced.

**Corrective Action taken/planned** – SCDHHS determined that certain defects in its MMIS system were a material cause of the failure to submit invoices. Those defects are:

#### Inconsistent NDC and HCPCS crosswalk reference information

The operational controls associated with the ongoing update of NDC and HCPCS crosswalk information allowed for low quality reference information to be available for claim adjudication. SCDHHS has

initiated a project to correct the deficiencies in processing as well as implement a source with richer information available. This project will be completed no later than December 31, 2022.

#### Paid claims for invalid NDC and HCPCS combinations

Due to the low-quality reference information, in certain circumstances claims were paid improperly based on the requirements of the drug rebate program. With the aforementioned activity complete to have better quality reference information available, SCDHHS plans to strengthen its adjudication process to prevent this scenario from occurring.

#### Paid claims requiring NDCs with no NDC information

SCDHHS requires NDC information on claims submitted for physician-administered drugs. In this scenario, the lack of appropriate reference information prevented that policy from being implemented thoroughly. Once better-quality reference information is available, SCDHHS plans to strengthen its adjudication process to prevent this scenario from occurring.

Incorrectly excluding claims from being sent to our Pharmacy Benefit Administrator (PBA) for invoicing Claims that were paid incorrectly in the previous two scenarios were excluded from being sent to our PBA for invoicing. Reference information is a dependency for this defect as well. Once better-quality reference information is available, SCDHHS plans to modify its claim submission process to ensure that all appropriate claims are delivered for invoicing.

We respectively request your positive consideration of these actions as a resolution to these findings. if you have questions or need additional information, please do not hesitate to call me at (803) 898-2507, or contact Cheryl Anderson at (803) 898-0730 or <a href="mailto:cheryl-Anderson@SCDHHS.gov">Cheryl-Anderson@SCDHHS.gov</a>, or Milton German at (803) 898-1051 or <a href="mailto:German@SCDHHS.gov">German@SCDHHS.gov</a>.

Sincerely,

/s/

Robert M. Kerr