[CASE STUDY]

Agency:
Michigan DOT

Location:
Michigan

Challenge:

9,668 road miles, 4,766 bridges, 665 railroad miles, 4 airports, 85 roadside parks, and 78 rest stops. No, these numbers are not from an epic cross-country road trip. They make up the jurisdiction of the Michigan Department of Transportation (MDOT), the government agency responsible for maintaining and constructing Michigan's public transportation routes. With an annual budget in the billions, MDOT is responsible for making sure our bikes, feet, and cars have somewhere smooth to travel. In 2015, MDOT executed 750 highway construction projects totaling $1.2 billion. To manage these, MDOT hired 144 prime contractors and 700 subcontractors.

How does MDOT ensure contractors comply with a myriad of government regulations and prevailing wage laws? The answer has historically been: a lot of paperwork. Until 2013, MDOT collected and verified their weekly Certified Payroll Reports (CPRs) on paper and stored them in walls of filing cabinets. In 2015 alone, MDOT collected over 20,000 CPRs.

Solution:

Adam Strong, MDOT's Prevailing Wage Compliance Specialist, was one of the team members who advanced MDOT's e-construction initiative. "We chose LCPtracker to move into the future," Strong said. "Our first pilot project, "The 96 Fix", was a $160 million dollar endeavor on a six-month accelerated schedule. This meant a team of office technicians had to keep track of over 20,000 pages of project information, ranging from CPRs to field wage interviews. It was clear we had to find a software system to streamline our process."

With LCPtracker Professional, Strong was able to reduce a 105 hour per week task to 30 hours. Due to LCPtracker's success with this project, MDOT decided to launch a long-term labor compliance software RFP in 2015. After reviewing multiple offerings, MDOT again chose LCPtracker because it allowed MDOT to customize the software to its needs.

Over fourteen years LCPtracker has researched and built funcionality for dozens of varying labor laws that each county, state, and municipality has required of us to meet labor compliance requirements, By listening to clients and implementing their complex and varying needs, we have created the industry's best product.

Today, MDOT uses LCPtracker for over 250 projects valued at over $1 billion dollars.

Benefits

With LCPtracker Professional, MDOT's business managers now have instant access to report data so they can track projects in real time. Through its alert system, MDOT managers now know instantly what issues need to be addressed instead of having to hunt through 20,000 pages for them.

MDOT has also begun branching into the Open Reporting feature of LCPtracker Professional's system, which gives the ability to customize report configurations. "The biggest benefit LCPtracker wields over competitors is configurability," says Strong. "With LCPtracker, we can choose what is important." Clients choose what issues should halt CPR approval and what should just be noted. Notes Strong: "This ability to tailor a system to our needs gives us the flexibility to build a solution that suits our industry's dynamic requirements."

> " This ability to tailor a system to our needs gives us the flexibility to build a solution that suits our industry's dynamic requirements "

Adam Strong
Prevailing Wage
Compliance
Specialist

About Michigan DOT

The Michigan Department of Transportation (MDOT) is responsible for Michigan's 9,669-mile state highway system comprised of all M, I, and U.S. routes. MDOT also administers other state and federal transportation programs for aviation, inter-city passenger services, rail freight, local public transit services, the Transportation Economic Development Fund (TEDF), and others. The department employs 2,200 individuals in addition to the hundreds of contractors awarded construction contracts.

Features and Benefits

Prevailing Wage Validation
Wage rates are pre-loaded and allow for validation on every report

Configurability
Validations can be turned to "on", "off" or "alert only" so clients decide what is important

Open Reporting
Ability to customize report fields and pull specific data

Efficiencies and Ease of Reporting
Contractors and agencies reduce admin burdens by 80% or more.

eDocuments
Meets requirements for electronic submission of compliance documents

Data Access and Availability
Transparent updates on project status provide real-time data for decision makers

For more information visit:
lcptracker.com

LCPtracker, Inc. is a service provider specializing in labor compliance and other workforce related software. We provide a powerful web-based software for collecting, verifying and managing certified payrolls and other labor compliance related documents. Numerous government agencies and prime contractors have already chosen LCPtracker for their certified payroll reporting and our software manages $180 Billion worth of construction projects across the nation.