

Suncoast Christian College Case Study



KEY ISSUE

Following a comprehensive WHS Management Review, Suncoast Christian College engaged fr&nk to support implementation of prioritised recommendations and strengthen its safety systems across the College. The objective was to ensure improvements were embedded into everyday school operations and supported by consistent professional guidance.

Key metrics

A structured WHSO retainer model designed to provide practical implementation support and sustained capability uplift. The fixed-term arrangement ensured budgeting certainty and progressive implementation.



\$40K

Project Budget



6 MONTHS

Project Timeline



CHALLENGES



The College required structured implementation of over 30 WHS recommendations spanning policy updates, documentation, contractor management, inspection schedules, reporting improvements, and risk assessments. As a busy education environment supporting students, staff, and visitors, leadership sought a model that would provide continuity, budgeting certainty, and practical support while strengthening internal capability across teaching, administration, and facilities functions.

SOLUTIONS



fr&nk implemented a staged WHSO retainer model to embed system improvements and provide consistent, practical oversight. This included strengthening WHS policies and registers, developing contractor management processes, establishing a SharePoint-based WHS online hub, improving inspection and reporting frameworks, conducting targeted risk assessments such as manual tasks and traffic management, and providing ongoing advisory support to ensure recommendations were implemented and sustained in daily school operations.



SMS Development



SharePoint WHS
Hub



WHSO Support

OUTCOMES

1

Embedded WHS Systems

Recommendations were prioritised, costed, and embedded into practice through a clear six-month roadmap.

2

Improved Operational Risk Control

Board and executive leaders improved visibility of WHS performance and due diligence confidence.

3

Ongoing WHS Support & Continuity

The retainer model positioned fr&nk as an extension of the College's internal capability, ensuring continuity, responsiveness, and practical execution.