

Premier Ducts Pty Ltd Case Study

Building on Excellence with Safety Point

Key Issue

Premier Ducts committed to an Enforceable Undertaking in 2022. This required them to undertake several initiatives to improve health & safety in the workplace, including the development of a bilingual Work Health & Safety Management System.

Key metrics

Premier Ducts committed to a sizable budget to ensure they could meet current and future challenges to ensure their workforce were safe through the Enforceable Undertaking initiatives.



\$309K
EU Budget



24 MONTHS
EU Timeline

CHALLENGES

Premier Ducts is a family business employing 70+ workers across Qld and NSW. The workforce is mostly Vietnamese migrant workers. With English as 2nd Language, understanding WHS laws is a major challenge. Adequately resourcing for WHS with the rapid growth of the business has also been a challenge.

SOLUTIONS

We identified the need to develop a Bilingual WHSMS coupled with a WHS Support & Coaching Program to build system and people capability for the business to manage WHS now and in the future.



**WHS System
Development**



**Build on Excellence
WHS Training**



**WHS Support &
Coaching Program**

OUTCOMES

1

Contemporary WHS Management System

Safety Point was recently launched across the business providing an online, bilingual WHSMS using Microsoft SharePoint designed to meet ISO 45001:2018.

2

Increased Workforce Awareness & Compliance

On-the-job training and progressive implementation of the WHSMS using documented processes before transitioning to online functionality, enabled greater understanding of WHS requirements resulting in increased compliance.

3

Management Assurance & Capability

WHS Coaching for Directors and engagement of a WHS Officer gave management confidence they are adequately resourced and taking reasonable steps to ensure WHS is being managed.