

Ipswich Waste Services Case Study

Culture, Performance and Strategy

Key Issue

Ipswich Waste Services (IWS) committed to a review health & safety in the workplace, including a comparison to contemporary WHS Management Systems and risk Management Strategies.

CHALLENGES

IWS is resourced with approx. 80 personnel. The workforce is largely comprised of garbage truck operators, machine operators, and laborers. A part-time business partner resource was provided by the Council's WSW Corporate Services Team, to support the Environment and Sustainability Branch.

SOLUTIONS

In total, there were 24 recommendations with supporting implementation strategies

Key metrics

Ipswich Waste Services committed to a sizable budget to ensure they could any implement recommendations identified in the Discovery phase.



\$96K
Budget



6 MONTHS
Timeline



Safety Culture Report



Safety Performance Report



Strategy & Action Plan

OUTCOMES

1 Detailed understanding of Safety Culture

Safety Point was recently launched across the business providing an online, bilingual WHSMS using Microsoft SharePoint designed to meet ISO 45001:2018.

2

2 Contextualised Safety Performance Diagnosis

We provided Ipswich Waste Services with an incisive overview of their safety performance. This data-driven approach illuminated trends, highlighted potential risks, and showcased areas of positive performance.

3

3 Strategic Plan for Implementation

This strategic blueprint outlined meaningful and ambitious targets to address the findings in the discovery phase, accompanied by a pragmatic roadmap for their achievement. Our report also recommended the engagement of an HSEQ Advisor dedicated to the business, which has been recruited.