

BE Steel Fixing Case Study

KEY ISSUE

Following entry into an Enforceable Undertaking, BE Steel Fixing engaged fr&nk under a WHSO retainer to strengthen governance, rebuild its Safety Management System, and provide day-to-day safety leadership across operations. The objective was not only to meet Undertaking commitments, but to embed sustainable and practical safety management capability.

Key metrics

BE Steel Fixing committed to a structured three-year capability uplift program to ensure compliance with its Enforceable Undertaking and to build long-term organisational maturity.



\$120K
Project Budget



3 YEARS
Project Timeline



CHALLENGES



Operating within the high-risk construction sector, BE Steel Fixing required both system development and consistent on-site oversight to meet Undertaking requirements. The challenge was to move beyond reactive compliance and establish practical, embedded safety processes that supported day-to-day operations and commercial performance.

SOLUTIONS



fr&nk delivered a WHSO retainer program aligned to the Enforceable Undertaking commitments and operational realities of the business, including development of a contemporary Safety Management System, ongoing site inspections and toolbox talk delivery, practical project safety support, and the LEAD&R leadership program to strengthen supervisor accountability and engagement across construction operations.



**Safety Management
System Development**



**Day-to-Day WHS
Oversight**



**LEAD&R Leadership
Capability Program**

OUTCOMES

1

Successful Completion of Enforceable Undertaking

BE Steel Fixing formally completed its Undertaking, demonstrating compliance with regulatory commitments.

2

Embedded Safety Systems and Practices

A structured Safety Management System and routine oversight processes are now integrated into daily operations.

3

Demonstrated Leadership Capability

Supervisors and leaders are actively contributing to safer project delivery through strengthened engagement and accountability.