



CPS 230 Mapping for Boomi Services

This document is designed to help APRA-regulated entities assess how their use of Boomi's services aligns with the requirements of CPS 230. Specifically, it maps the core CPS 230 obligations—covering operational risk controls, service provider management, and business continuity—and outlines how Boomi supports compliance by providing the transparency, contractual safeguards, and risk management practices necessary for regulated institutions to meet their obligations under CPS 230.

This document is for informational purposes only. While the information provided is reliable, it should not be the sole basis for any purchasing decisions. It does not constitute legal or professional advice, and Boomi may update the content of this CPS 230 Mapping Document as regulatory or security requirements evolve. We recommend that customers seek independent legal and compliance advice to support their own CPS 230 compliance efforts.

For the purposes of this document:

"Contract" means the MSA, the DPA, the FSA.

"DPA" means Boomi's Data Processing Addendum, as amended from time to time, available at www.boomi.com/dpa.

"Documentation" has the meaning given to it in the MSA, as amended from time to time.

"FSA" means Boomi's Financial Services Addendum, as amended from time to time.

"MSA" means Boomi's Master Services Agreement, as amended from time, available at www.boomi.com/msa.

"Security Schedule" means the Boomi Security Schedule attached to the DPA.

"Services" has the meaning given to it in the MSA.

"SLA" means the Service Level Agreement for the Boomi Services (www.boomi.com/sla) or Managed Cloud Services (www.boomi.com/mcs_sla), as amended from time.

CPS 230 Obligation Requirement	Context	Boomi Provision
Section 54(a): Specify services covered by agreement	Boomi services are defined in order forms with descriptions in the online Documentation	MSA Documentation
Section 54(a): Define service levels	Boomi provides a 99.99% availability SLA with service credits for non-compliance	SLA
Section 54(b): Rights and responsibilities of each party	Defined in MSA and DPA, including obligations around confidentiality, data control, and security	MSA DPA
Section 54(b): Data ownership and control	Customers retain ownership and control of personal data; Boomi acts as a data processor	DPA Sections 2, 3
Section 54(b): Dispute resolution	Jurisdiction and governing law defined in MSA	MSA Section 10
Section 54(b): Audit rights	Enhanced rights in Financial Services Addendum (FSA) including SOC2 and regulator access	FSA Section 5
Section 54(b): Liability and indemnity	Defined in MSA and DPA, including Boomi's obligations for third-party claims	MSA Section 8 DPA Section 9
Section 54(c): Assist regulated entity to meet its compliance obligations	Boomi's FSA includes clauses designed to support CPS 230 due diligence	FSA
Section 54(d): Disclosure of use of other material service	Subprocessors listed publicly; advance notification and objection rights in DPA	Subprocessors List

providers		DPA Section 3
Section 54(e): Liability for subcontractors	Boomi accepts responsibility for its subprocessors as per DPA terms	DPA Section 3.3
Section 54(f): Continuity in force majeure events	Continuity clauses included in MSA and SLA; exceptions for specific scenarios	MSA Section 9 SLA
Section 54(g): Termination rights	Right to terminate agreement under defined circumstances including risk to beneficiaries	MSA Section 9 FSA Section 8
Section 55(a): APRA's right to access documentation and data	Regulator access rights included in FSA, allowing APRA to examine Boomi services	FSA Section 5
Section 55(b): On-site visits by APRA	Right granted under FSA subject to reasonable notice and applicable law	FSA Section 5
Section 55(c): APRA's unimpeded ability to perform its regulatory duties	Boomi commits to cooperate fully with APRA as per FSA	FSA Section 5
Regulator Access & Audit Rights	Boomi provides regulator access to systems, records, and personnel as required under applicable law. These rights are distinct from customer audit provisions and support APRA's supervisory role	FSA Section 5